

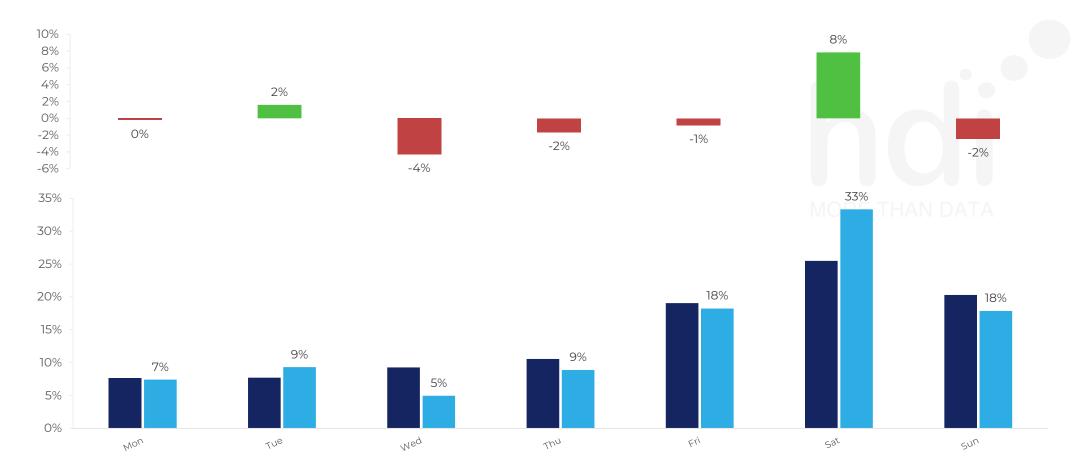




Spend by Weekpart

How is customer spend distributed throughout the week for Wellington Inn SY217SQ versus its competitors?

% of spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Day of Week





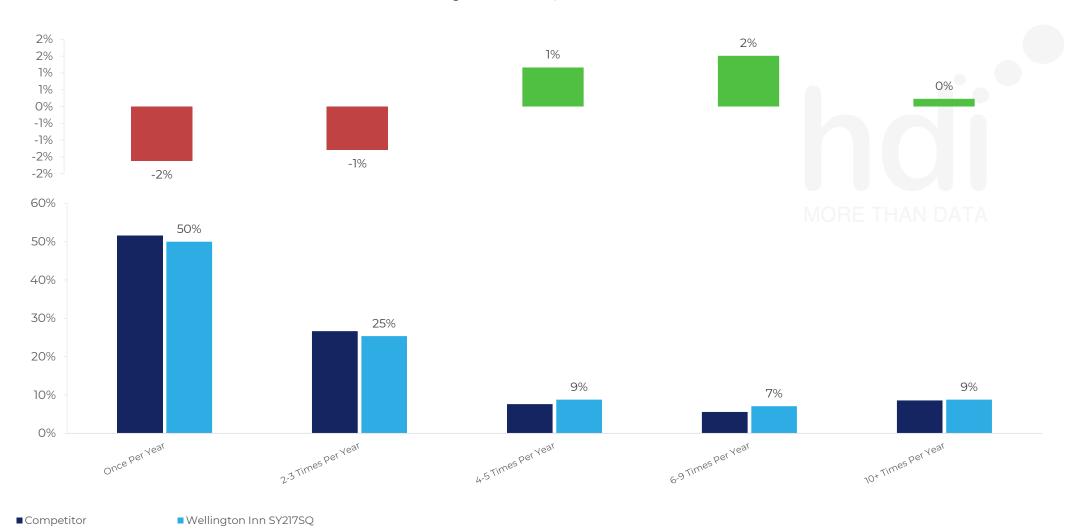
■Competitor ■ Wellington Inn SY217SQ



Visit Frequency

How frequently per year do customers visit Wellington Inn SY217SQ versus its competitors?

% of customer numbers for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 and the number of visits made Per Annum

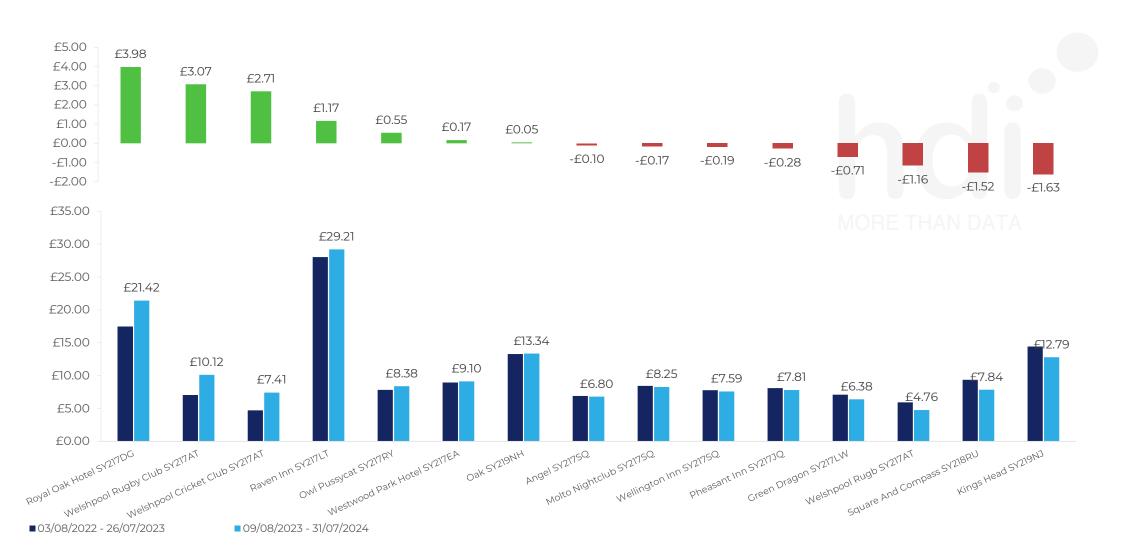






ATV Change

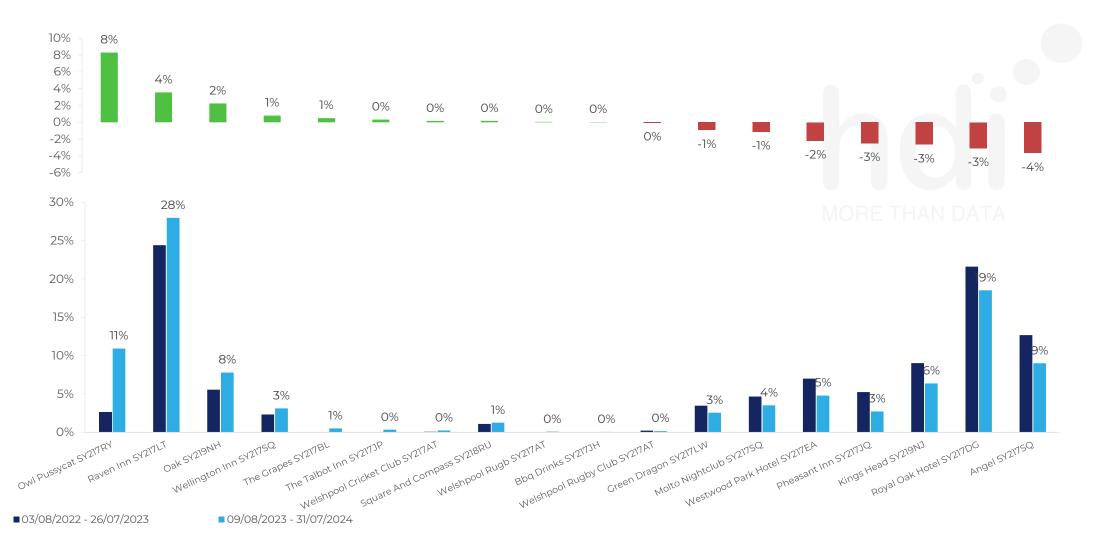
How has ATV changed between two date ranges?





How has market share changed between two date ranges?

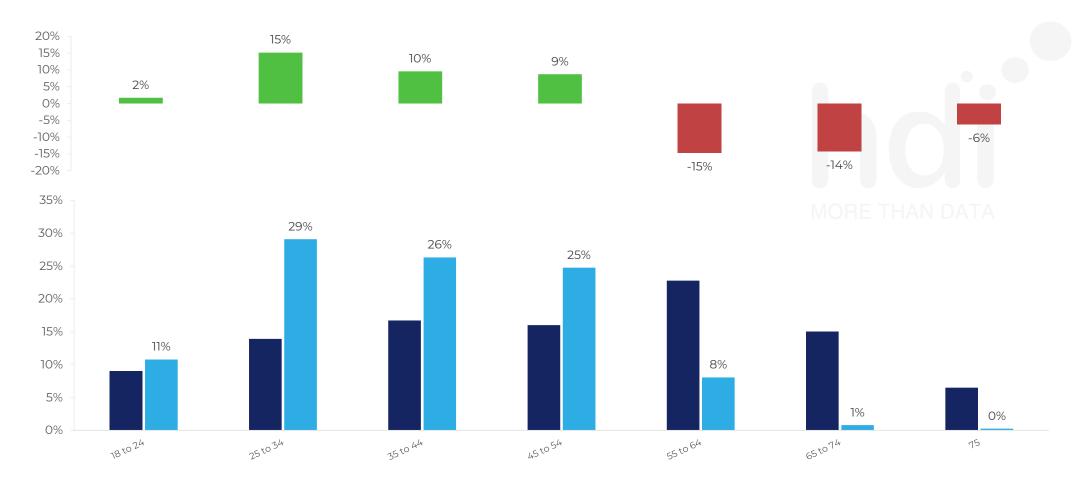
% of market share spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024





How does the age profile of customers who visit Wellington Inn SY217SQ compare versus its competitors?

% of spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Age Range

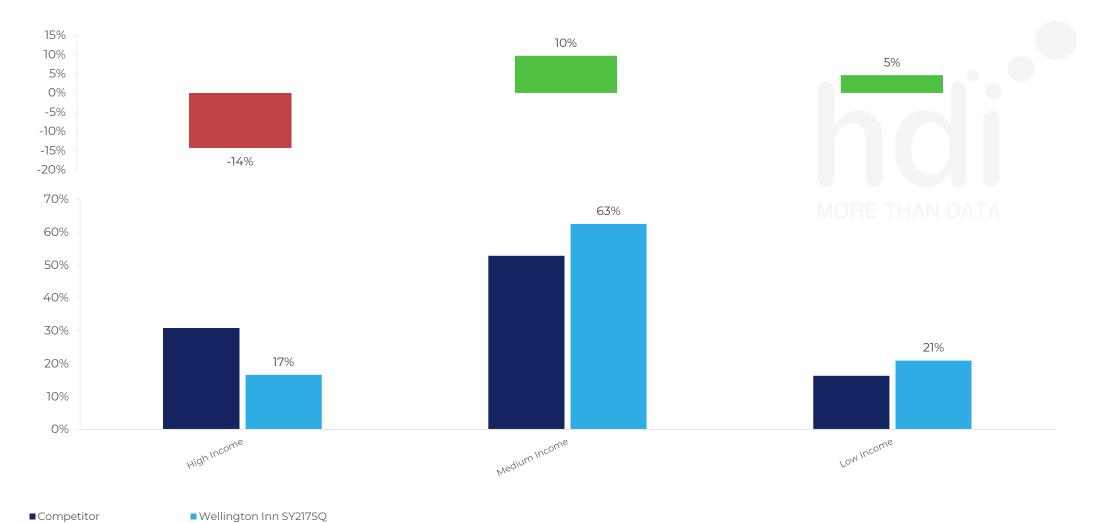




■Competitor ■Wellington Inn SY217SQ

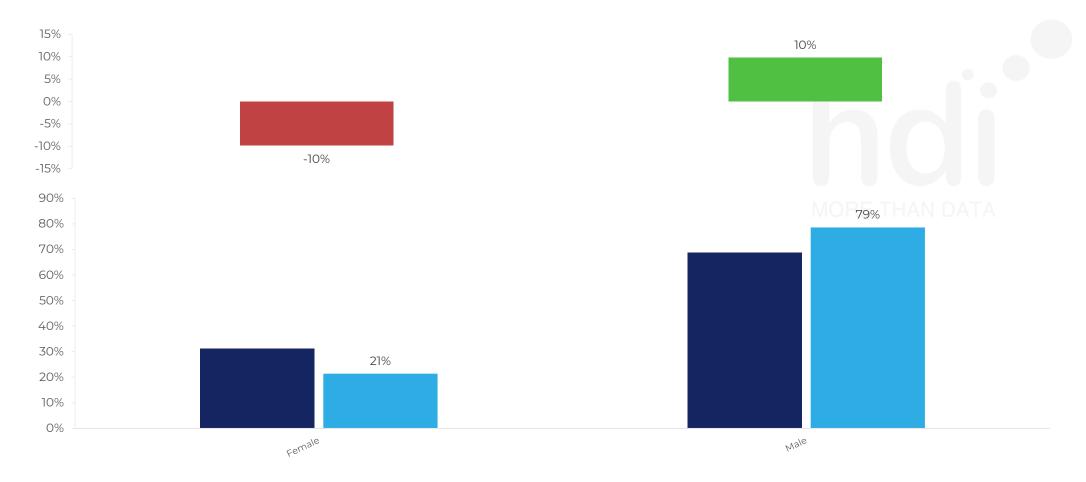
How does the affluence of customers who visit Wellington Inn SY217SQ compare versus its competitors?

% of spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Affluence





% of spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Gender





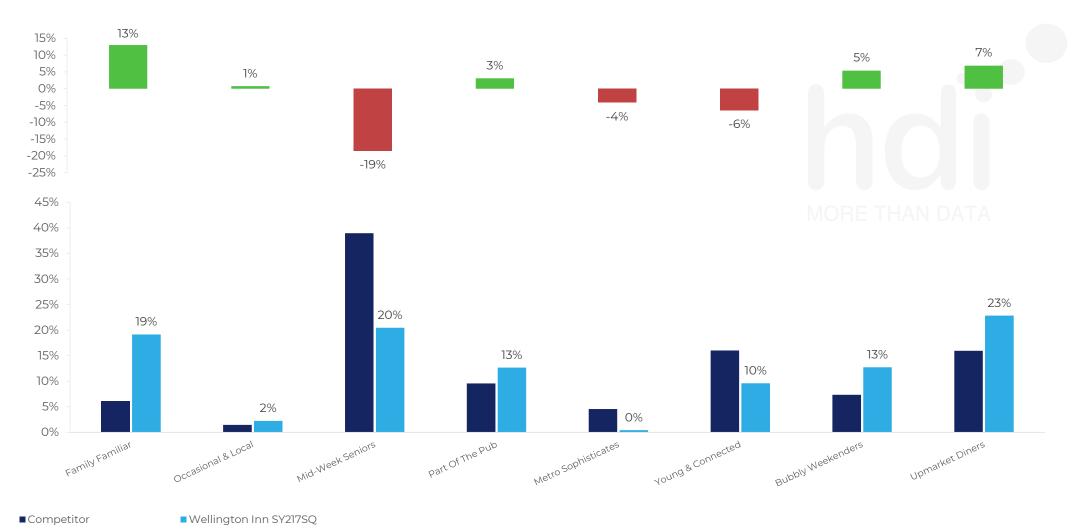
■Competitor ■Wellington Inn SY217SQ



Punch Segmentation

How does the Custom segmentation profile of customers who visit Wellington Inn SY217SQ compare versus its competitors?

% of spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Segment



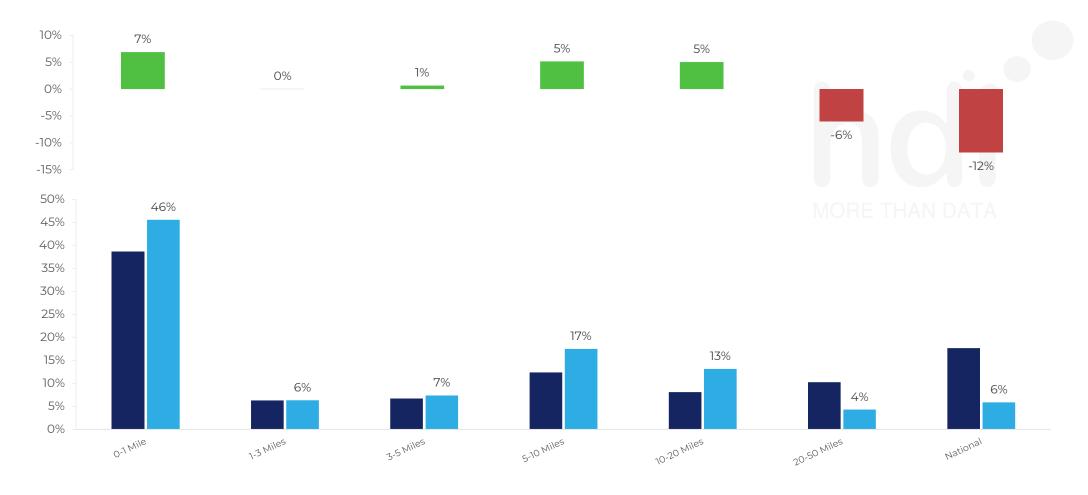




Spend by Distance

How does the spend profile of Wellington Inn SY217SQ compare versus its competitors based on travel distances?

% of spend for Wellington Inn SY217SQ and 97 Chains in 3 Miles from 09/08/2023 - 31/07/2024 split by Distance travelled





■ Competitor

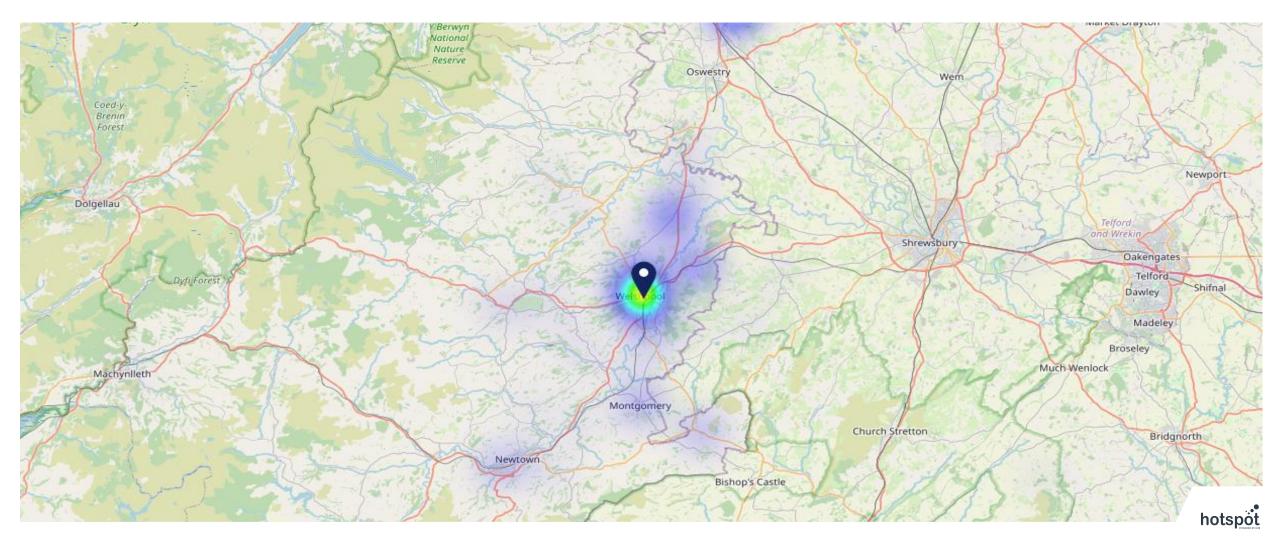
■ Wellington Inn SY217SQ



Map of Guest Origin

Where do customers of Wellington Inn SY217SQ come from?

Where do customers of Wellington Inn SY217SQ for 09/08/2023 - 31/07/2024 live

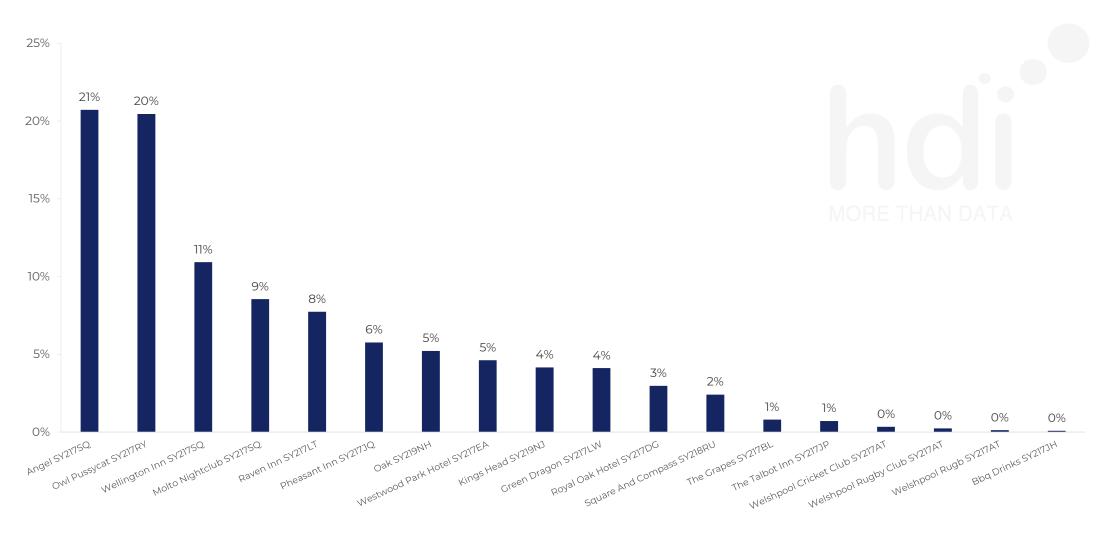




Share of Wallet

What are the Top 20 venues (by spend) that customers of Wellington Inn SY217SQ also visit?

For customers of Wellington Inn SY217SQ, who are the top 20 competitors from 97 Chains in 3 Miles for 09/08/2023 - 31/07/2024 split by Venue

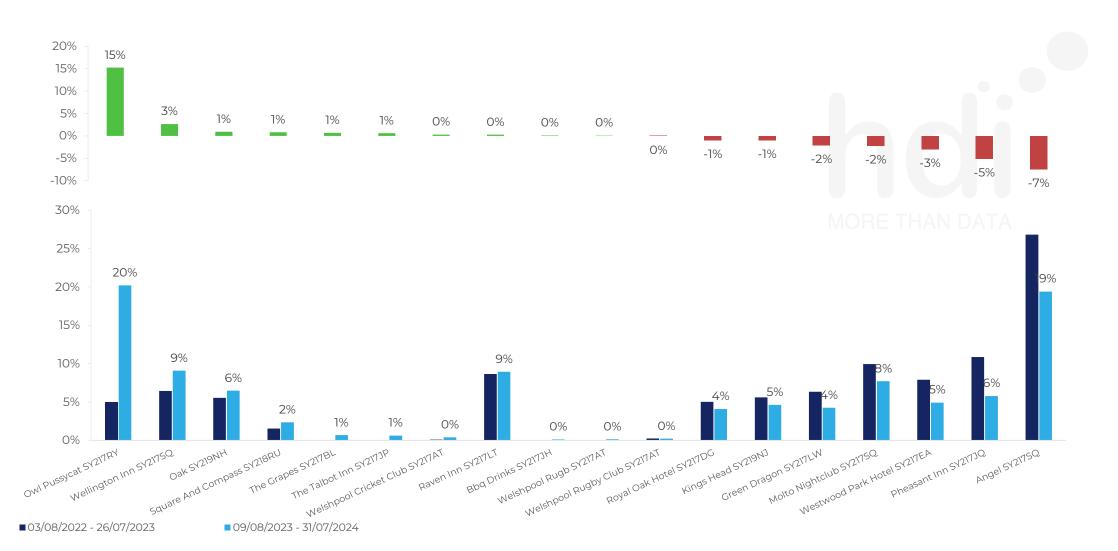






Share of Wallet Change

How has share of wallet of customers of Wellington Inn SY217SQ changed between two date ranges?









How does the local area for Wellington Inn SY217SQ compare to the national average (1 = low, 10 = high)

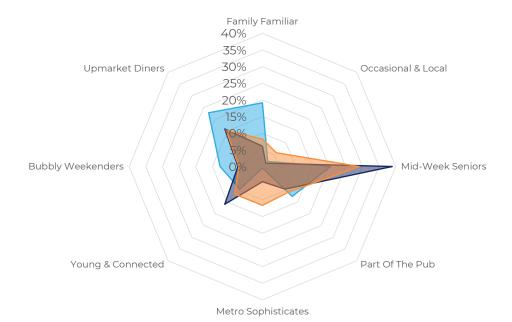
Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£5.94M	8	£7.69M	7	£9.72M	4	£17.49M	3
Weekpart	Mon - Thu	36.8%	3	37.1%	3	38.0%	3	41.5%	5
Weekpart	Fri - Sat	45.4%	6	46.0%	7	45.3%	7	41.6%	5
Weekpart	Sun	17.7%	8	16.9%	8	16.7%	8	16.9%	8
Age	18 to 24	9.0%	8	8.6%	7	7.2%	6	7.2%	6
Age	25 to 34	15.8%	3	14.9%	2	14.6%	2	17.6%	2
Age	35 to 44	18.3%	2	17.8%	2	17.2%	1	21.6%	3
Age	45 to 54	20.6%	6	20.0%	5	19.8%	5	19.8%	5
Age	55 to 64	20.1%	8	21.0%	9	21.5%	9	18.9%	9
Age	65 to 74	11.1%	9	11.7%	9	13.0%	10	10.2%	9
Age	75+	5.2%	9	5.9%	9	6.8%	10	4.7%	9
CAMEO	Business Elite	2.4%	2	2.1%	2	2.2%	2	2.1%	1
CAMEO	Prosperous Professionals	7.3%	7	7.1%	7	6.9%	6	7.0%	6
CAMEO	Flourishing Society	20.8%	9	21.7%	9	21.1%	9	21.9%	9
CAMEO	Content Communities	19.8%	10	20.3%	10	21.0%	10	20.5%	10
CAMEO	White Collar Neighbourhoods	6.7%	2	6.1%	1	6.3%	1	6.1%	1
CAMEO	Enterprising Mainstream	5.1%	3	4.7%	3	5.1%	3	6.2%	4
CAMEO	Paying The Mortgage	20.5%	9	22.1%	9	21.3%	9	20.1%	9
CAMEO	Cash Conscious Communities	10.5%	7	9.2%	6	9.4%	6	9.0%	5
CAMEO	On A Budget	5.5%	4	5.2%	4	4.8%	3	4.8%	3
CAMEO	Family Value	1.4%	4	1.4%	4	1.9%	4	2.4%	5
Affluence	AB	30.6%	6	30.9%	6	30.2%	6	31.0%	6
Affluence	C1C2	52.0%	7	53.3%	7	53.7%	8	52.8%	8
Affluence	DE	17.4%	5	15.8%	4	16.0%	4	16.2%	3





Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Wellington Inn	65	19.13%	2.22%	20.44%	12.66%	0.40%	9.59%	12.72%	22.82%
Local Catchment	922	6.12%	1.46%	38.96%	9.55%	4.56%	16.02%	7.34%	15.95%
Punch T&L	103138	8.21%	5.89%	29.04%	10.91%	11.65%	11.75%	7.09%	15.43%
Wellington Inn vs Local Catchment		13.01%	0.76%	-18.52%	3.11%	-4.16%	-6.43%	5.38%	6.87%
Wellington Inn vs Punch T&L		10.92%	-3.67%	-8.60%	1.75%	-11.25%	-2.16%	5.63%	7.39%
Local Catchment vs Punch T&L		-2.09%	-4.43%	9.92%	-1.36%	-7.09%	4.27%	0.25%	0.52%









## **SEGMENT SNAPSHOTS**



#### 1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



### 5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



### 2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



# 6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



### 3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



### 7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



### 4 - PART OF THE PUB

- Part of the Pub customers are very habitual value oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.



### 8 - UPMARKET DINERS

- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.

