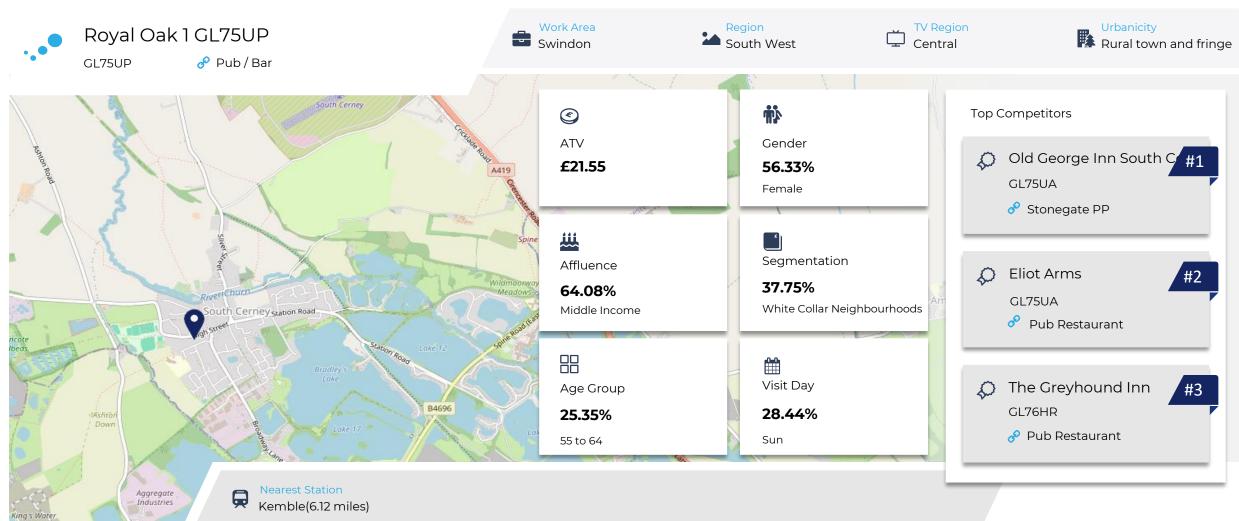
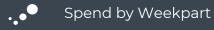


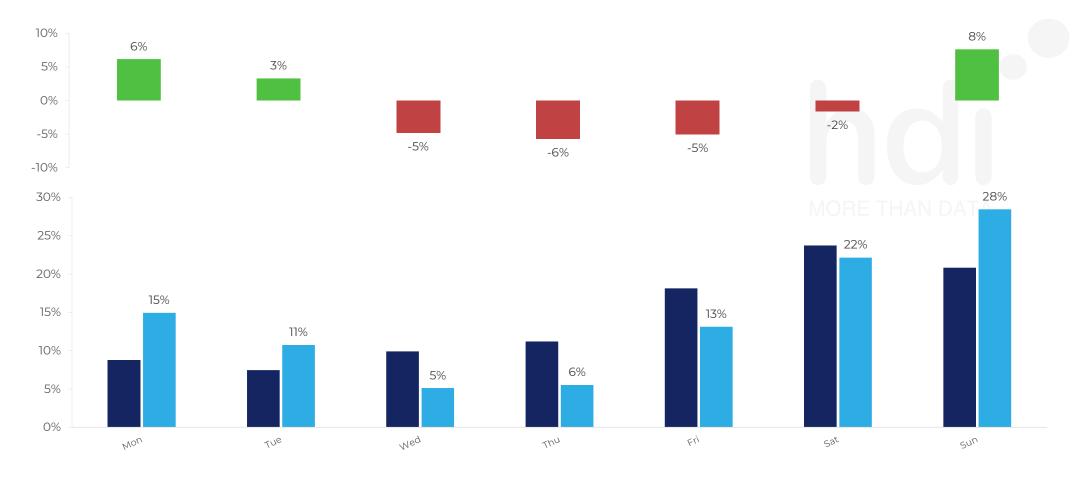
Site Summary





How is customer spend distributed throughout the week for Royal Oak 1 GL75UP versus its competitors?

% of spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Day of Week

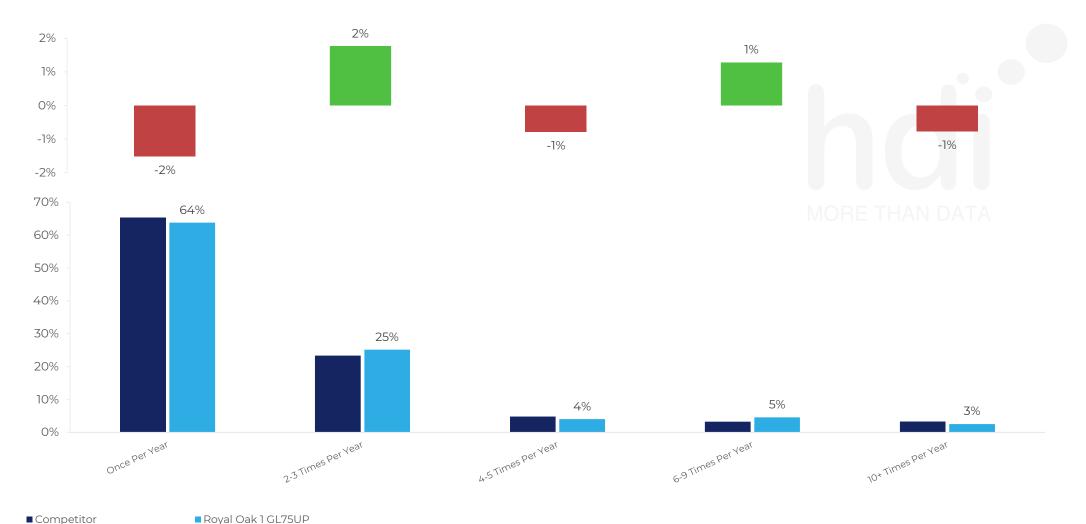




■ Competitor ■ Royal Oak 1 GL75UP

How frequently per year do customers visit Royal Oak 1 GL75UP versus its competitors?

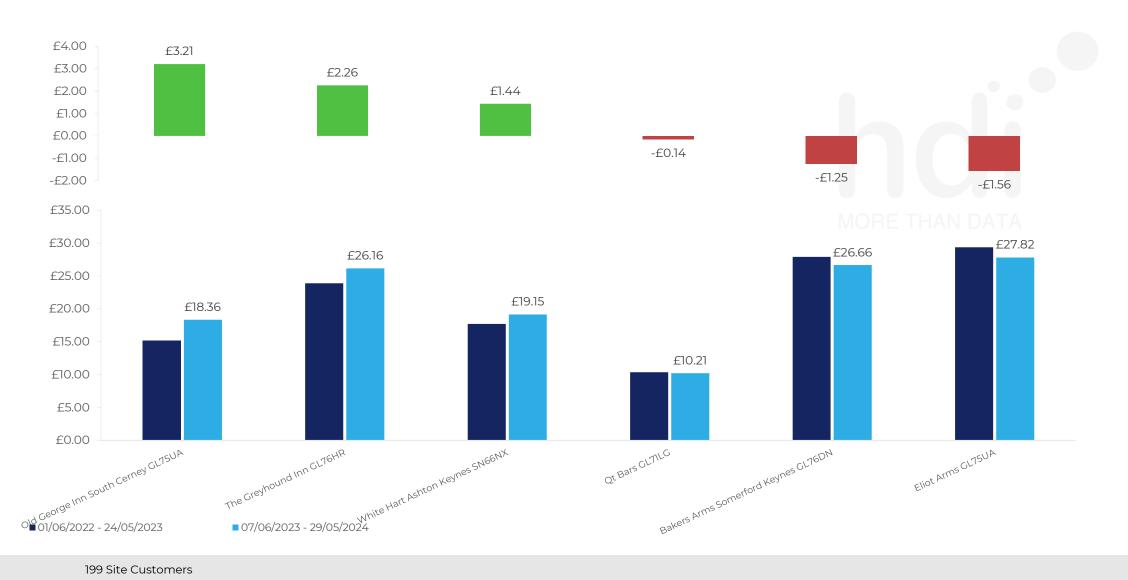
% of customer numbers for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 and the number of visits made Per Annum







How has ATV changed between two date ranges?

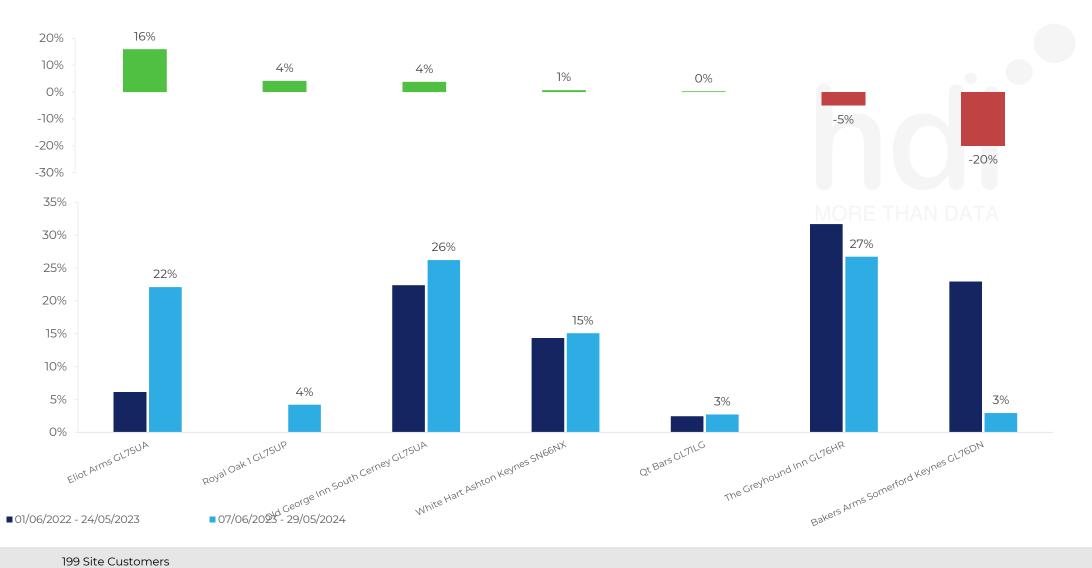




Market Share Change

How has market share changed between two date ranges?

% of market share spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024

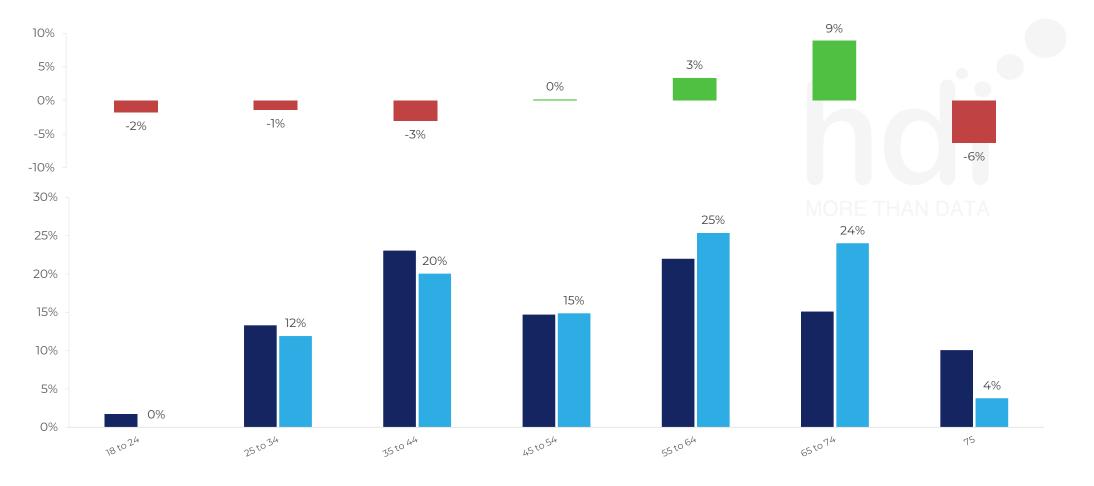






How does the age profile of customers who visit Royal Oak 1 GL75UP compare versus its competitors?

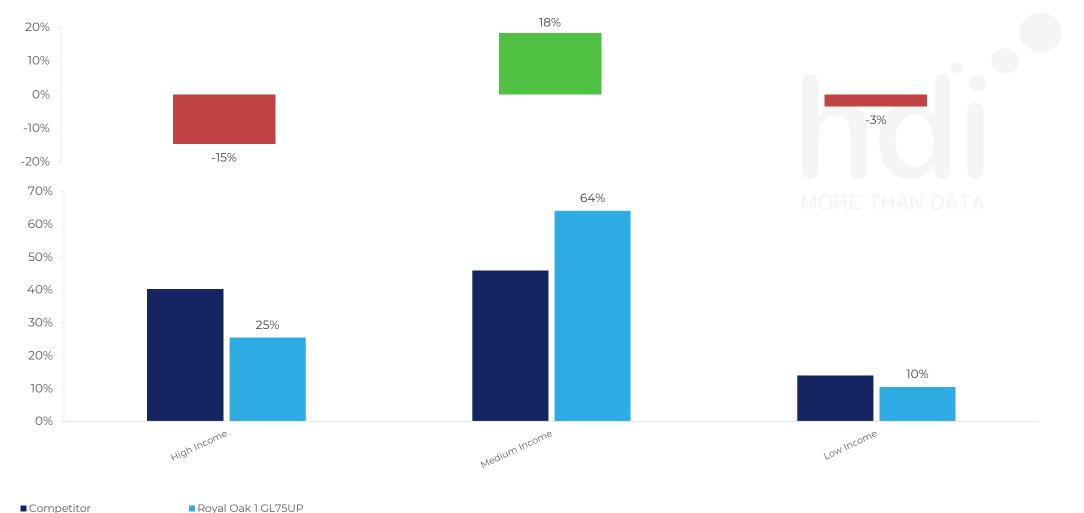
% of spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Age Range





■ Competitor ■ Royal Oak 1 GL75UP How does the affluence of customers who visit Royal Oak 1 GL75UP compare versus its competitors?

% of spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Affluence

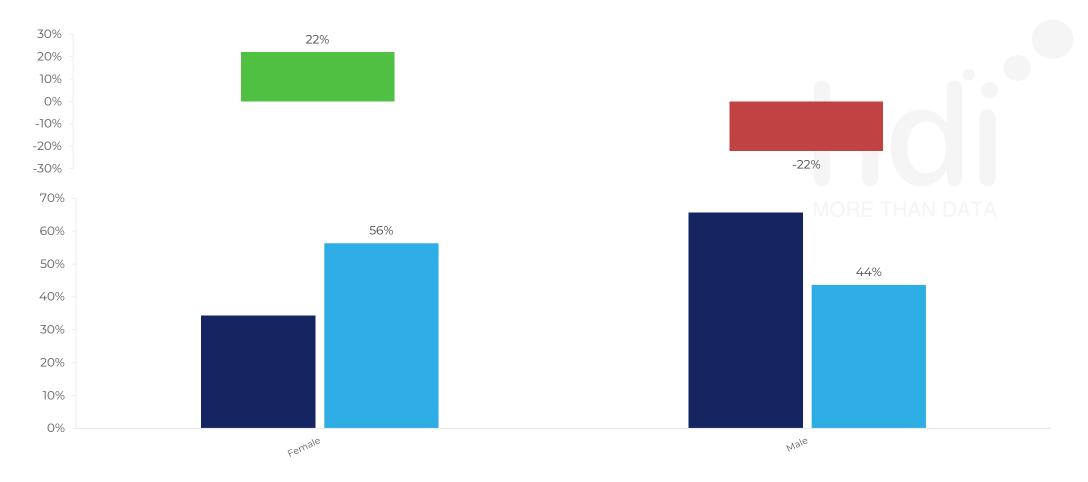






How does the gender profile of customers who visit Royal Oak 1 GL75UP compare versus its competitors?

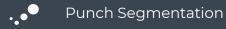
% of spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Gender





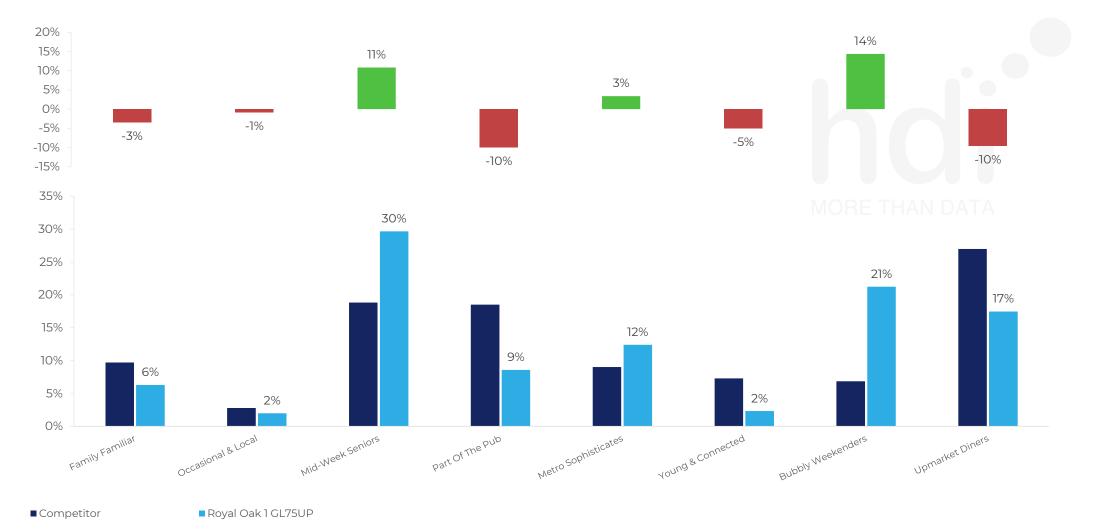
■ Competitor ■ Royal Oak 1 GL75UP

97 Chains



How does the Custom segmentation profile of customers who visit Royal Oak 1 GL75UP compare versus its competitors?

% of spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Segment



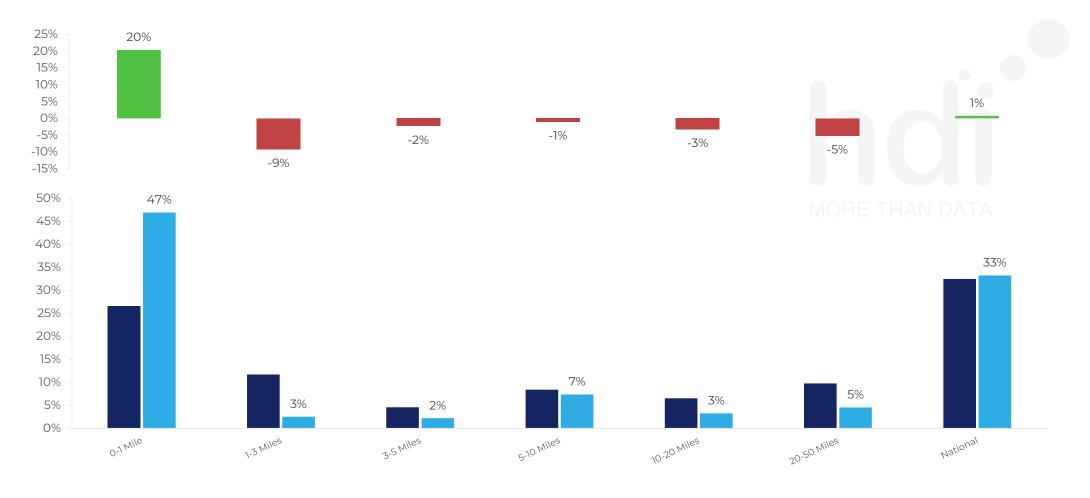




Spend by Distance

How does the spend profile of Royal Oak 1 GL75UP compare versus its competitors based on travel distances?

% of spend for Royal Oak 1 GL75UP and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Distance travelled





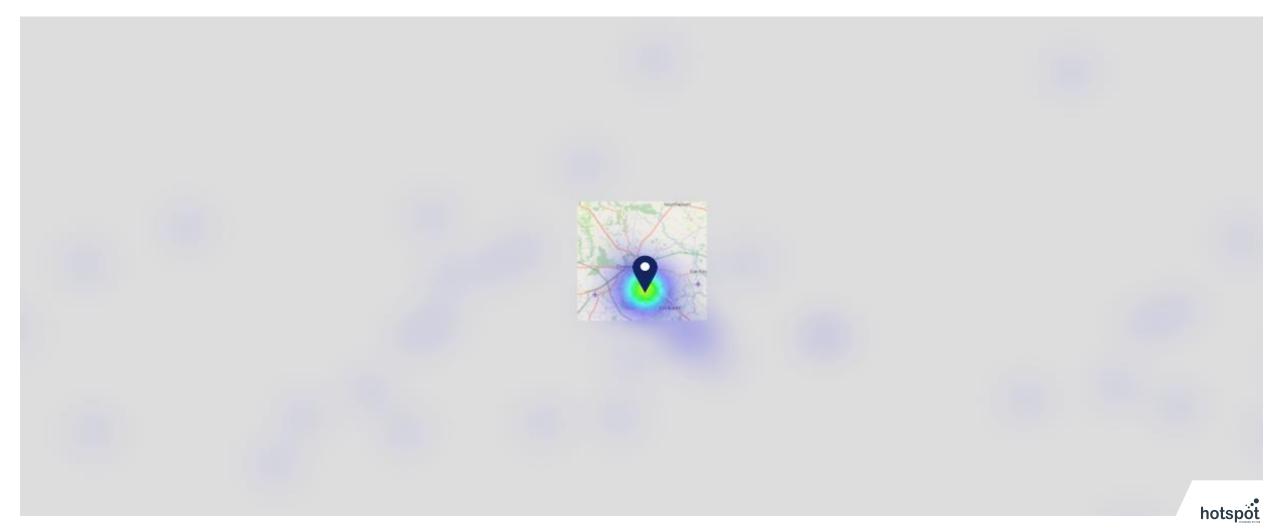
■ Competitor ■ Royal Oak 1 GL75UP



Map of Guest Origin

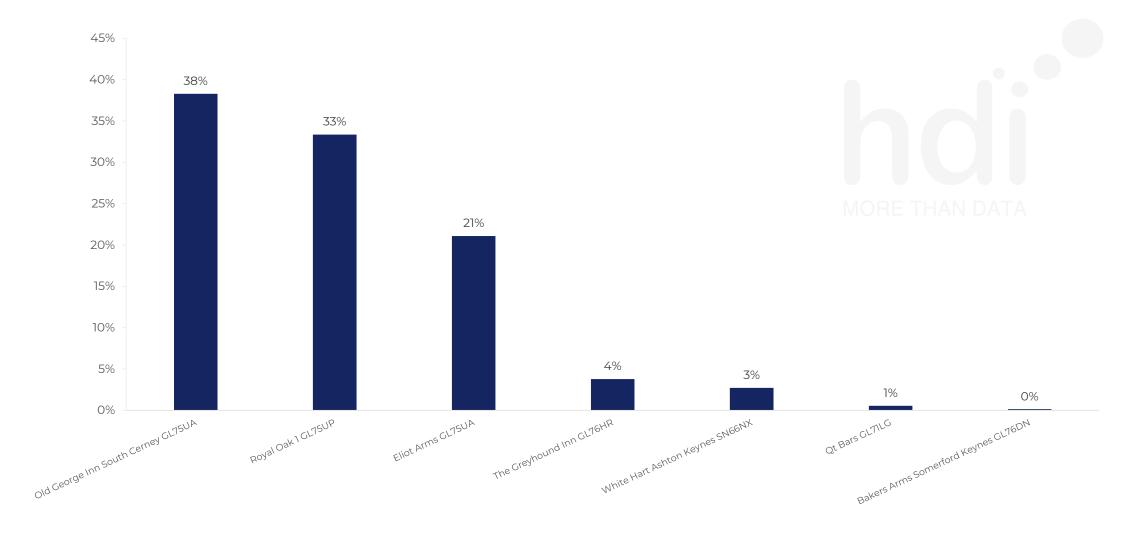


Where do customers of Royal Oak 1 GL75UP for 07/06/2023 - 29/05/2024 live



What are the Top 20 venues (by spend) that customers of Royal Oak 1 GL75UP also visit?

For customers of Royal Oak 1 GL75UP, who are the top 20 competitors from 97 Chains in 3 Miles for 07/06/2023 - 29/05/2024 split by Venue

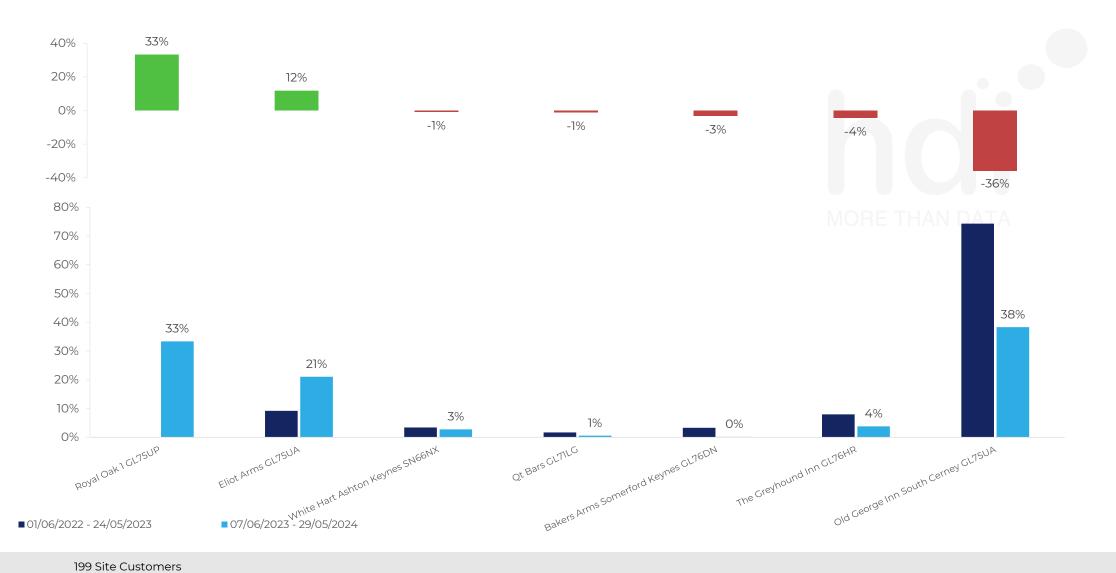






Share of Wallet Change

How has share of wallet of customers of Royal Oak 1 GL75UP changed between two date ranges?









Market Summary

How does the local area for Royal Oak 1 GL75UP compare to the national average (1 = low, 10 = high)

| Data Type | Name | Spend in 250m | 250m Spend vs National | Spend in 500m | 500m Spend vs National | Spend in 1 mile | 1 mile Spend vs National | Spend in 3 miles | 3 mile Spend vs National |
|-----------|-----------------------------|---------------|---------------------------|---------------|---------------------------|-----------------|-----------------------------|------------------|-----------------------------|
| Total | Annual Sales | £108K | 2 | £1.71M | 4 | £1.76M | 2 | £15.78M | 2 |
| Weekpart | Mon - Thu | 36.3% | 3 | 35.5% | 2 | 36.5% | 2 | 45.4% | 9 |
| Weekpart | Fri - Sat | 35.3% | 2 | 47.7% | 8 | 47.2% | 9 | 38.5% | 1 |
| Weekpart | Sun | 28.4% | 10 | 16.8% | 8 | 16.3% | 7 | 16.1% | 7 |
| Age | 18 to 24 | 0.0% | 0 | 1.9% | 2 | 1.9% | 1 | 6.4% | 5 |
| Age | 25 to 34 | 11.9% | 1 | 14.7% | 2 | 14.7% | 2 | 15.0% | 1 |
| Age | 35 to 44 | 20.0% | 3 | 21.5% | 4 | 21.4% | 4 | 25.4% | 8 |
| Age | 45 to 54 | 14.9% | 2 | 18.0% | 3 | 18.2% | 3 | 21.8% | 8 |
| Age | 55 to 64 | 25.4% | 10 | 22.8% | 9 | 22.5% | 10 | 17.5% | 8 |
| Age | 65 to 74 | 24.0% | 10 | 13.9% | 10 | 14.3% | 10 | 9.1% | 8 |
| Age | 75+ | 3.8% | 8 | 7.3% | 10 | 7.2% | 10 | 4.7% | 9 |
| CAMEO | Business Elite | 4.7% | 4 | 8.7% | 7 | 8.6% | 6 | 6.9% | 5 |
| CAMEO | Prosperous Professionals | 9.5% | 9 | 10.4% | 9 | 10.9% | 9 | 9.3% | 9 |
| CAMEO | Flourishing Society | 11.3% | 5 | 23.0% | 9 | 23.5% | 9 | 19.2% | 8 |
| CAMEO | Content Communities | 8.2% | 2 | 11.1% | 4 | 10.9% | 4 | 15.5% | 9 |
| CAMEO | White Collar Neighbourhoods | 37.7% | 10 | 11.7% | 6 | 11.6% | 6 | 11.1% | 5 |
| CAMEO | Enterprising Mainstream | 3.2% | 2 | 11.2% | 8 | 11.0% | 8 | 10.2% | 7 |
| CAMEO | Paying The Mortgage | 15.0% | 6 | 13.3% | 5 | 13.1% | 4 | 13.3% | 4 |
| CAMEO | Cash Conscious Communities | 3.6% | 1 | 5.0% | 2 | 5.0% | 2 | 6.9% | 3 |
| CAMEO | On A Budget | 5.1% | 4 | 3.9% | 3 | 3.9% | 2 | 6.0% | 4 |
| CAMEO | Family Value | 1.8% | 5 | 1.6% | 4 | 1.6% | 4 | 1.7% | 4 |
| Affluence | AB | 25.5% | 5 | 42.1% | 8 | 43.0% | 9 | 35.3% | 7 |
| Affluence | C1C2 | 64.1% | 10 | 47.4% | 5 | 46.6% | 5 | 50.1% | 6 |
| Affluence | DE | 10.4% | 2 | 10.5% | 2 | 10.4% | 2 | 14.6% | 3 |



SEGMENT SNAPSHOTS



1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.

8 - UPMARKET DINERS

- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



- Part of the Pub customers are very habitual valueoriented drink-led customers.
 They drink in their local pub during the week with
- They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.





