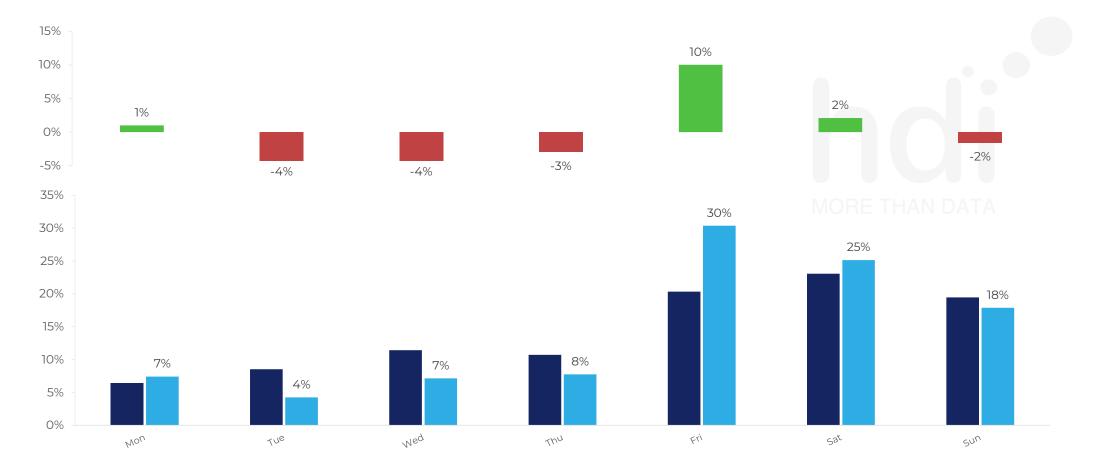


How is customer spend distributed throughout the week for Coach & Horses WS153BN versus its competitors?

% of spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Day of Week

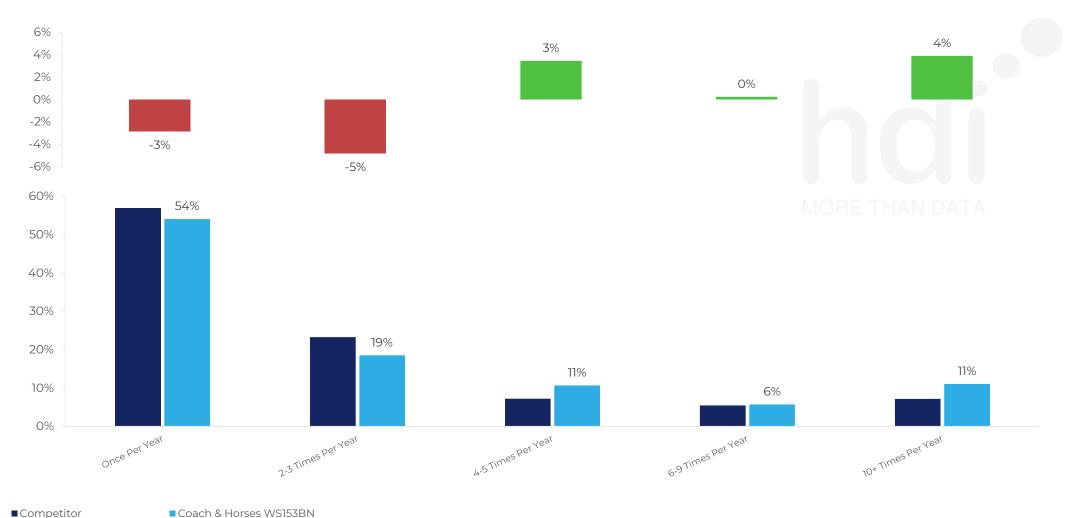




■ Competitor ■ Coach & Horses WS153BN

How frequently per year do customers visit Coach & Horses WS153BN versus its competitors?

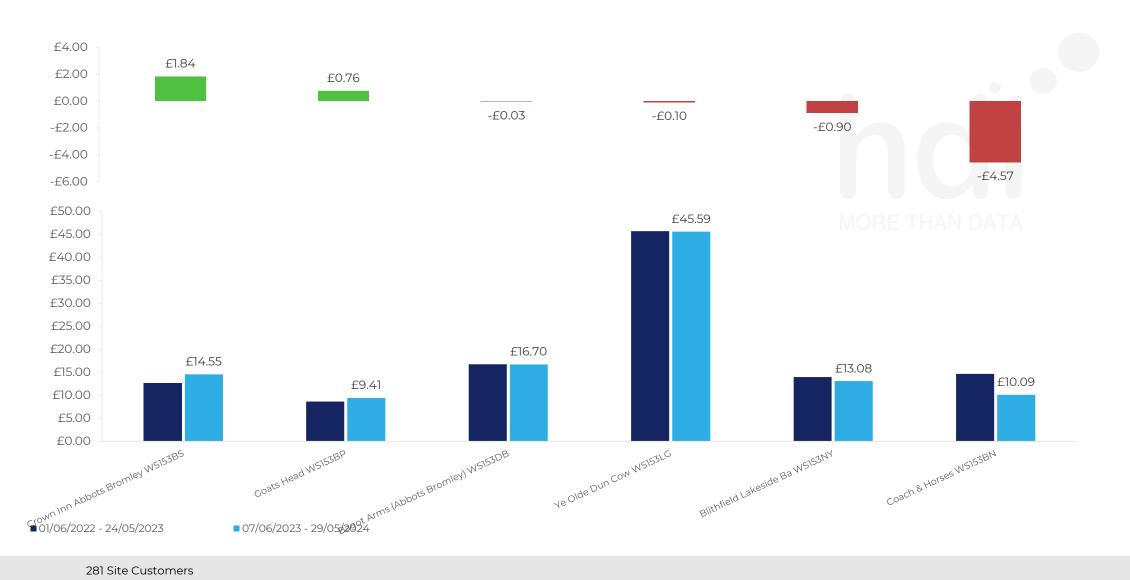
% of customer numbers for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 and the number of visits made Per Annum







How has ATV changed between two date ranges?

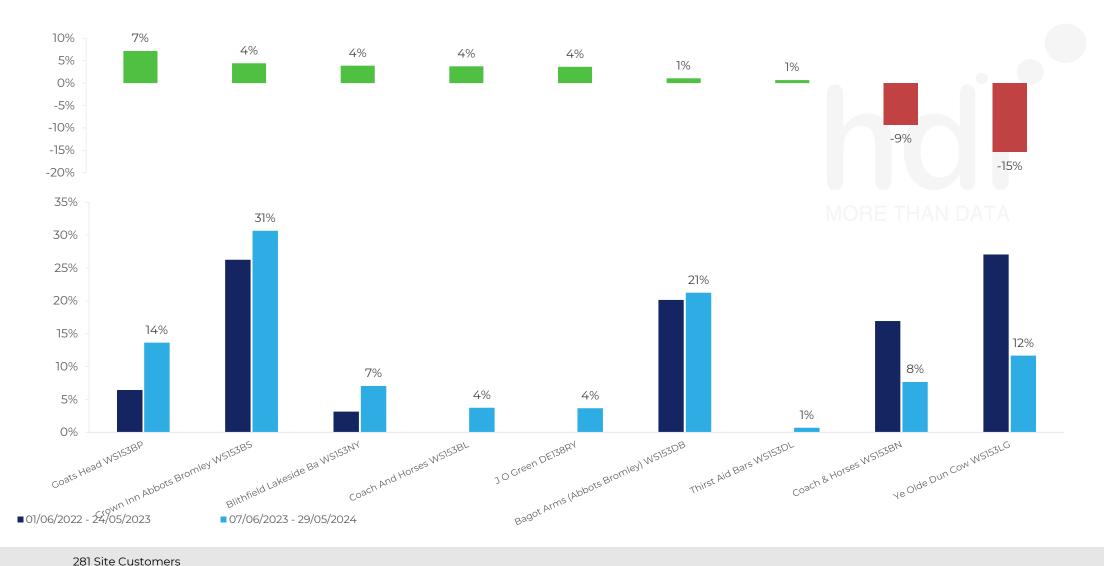




Market Share Change

How has market share changed between two date ranges?

% of market share spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024

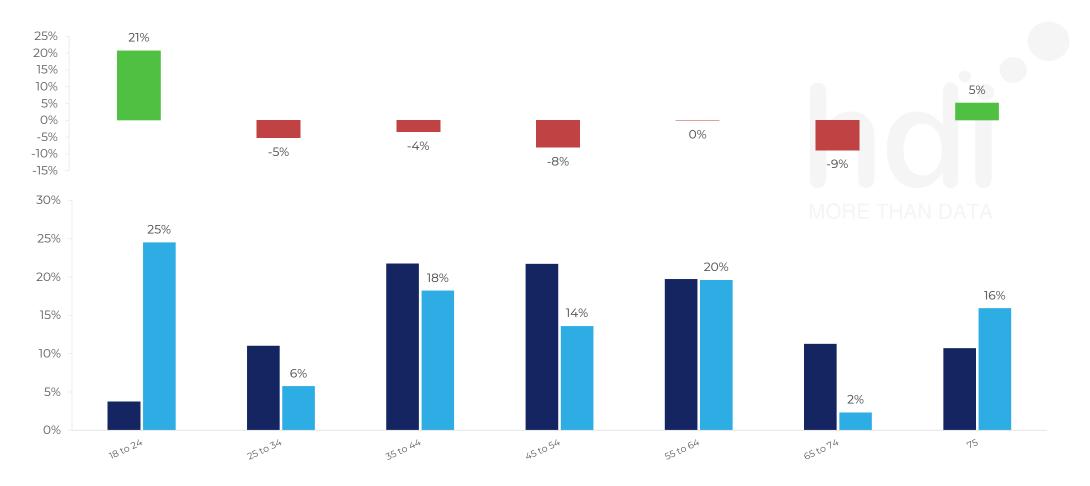






How does the age profile of customers who visit Coach & Horses WS153BN compare versus its competitors?

% of spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Age Range



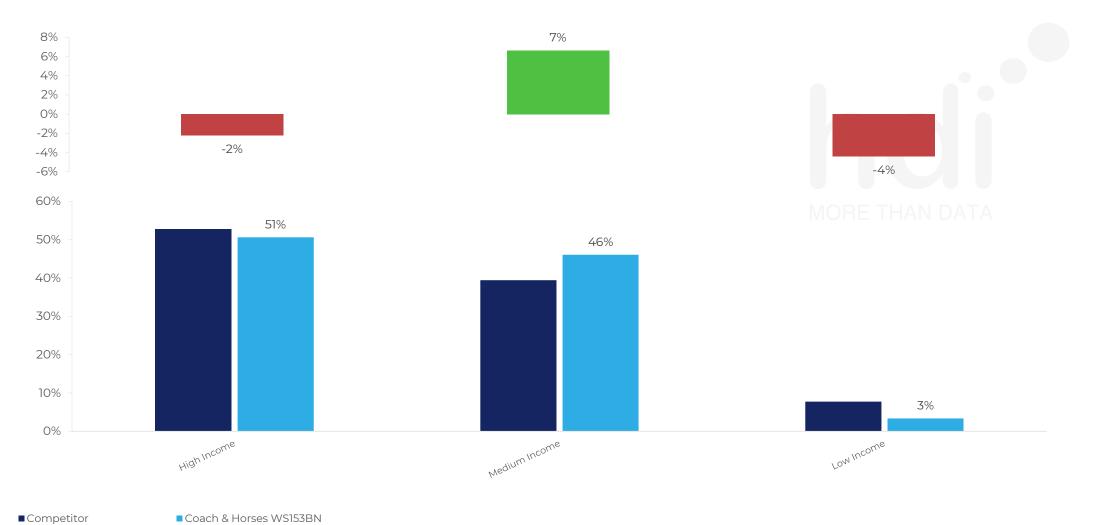


■ Competitor ■ Coach & Horses WS153BN



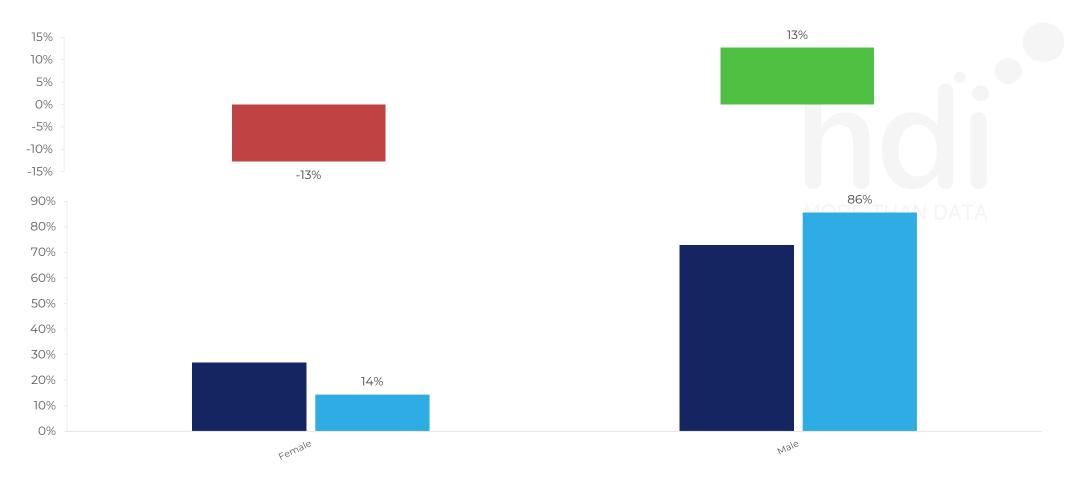
How does the affluence of customers who visit Coach & Horses WS153BN compare versus its competitors?

% of spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Affluence





% of spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Gender





■ Coach & Horses WS153BN

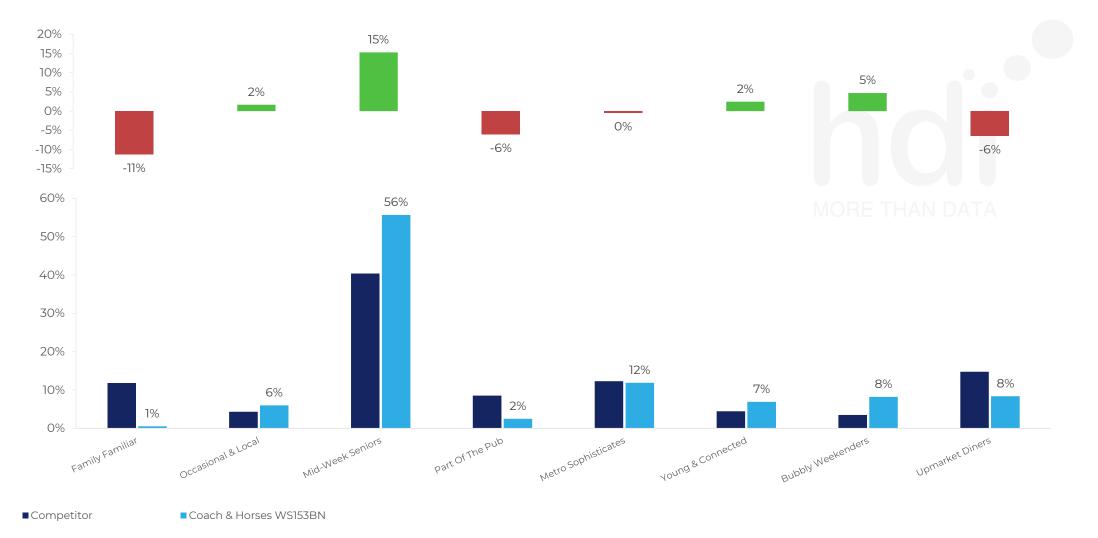
■ Competitor



Punch Segmentation

How does the Custom segmentation profile of customers who visit Coach & Horses WS153BN compare versus its competitors?

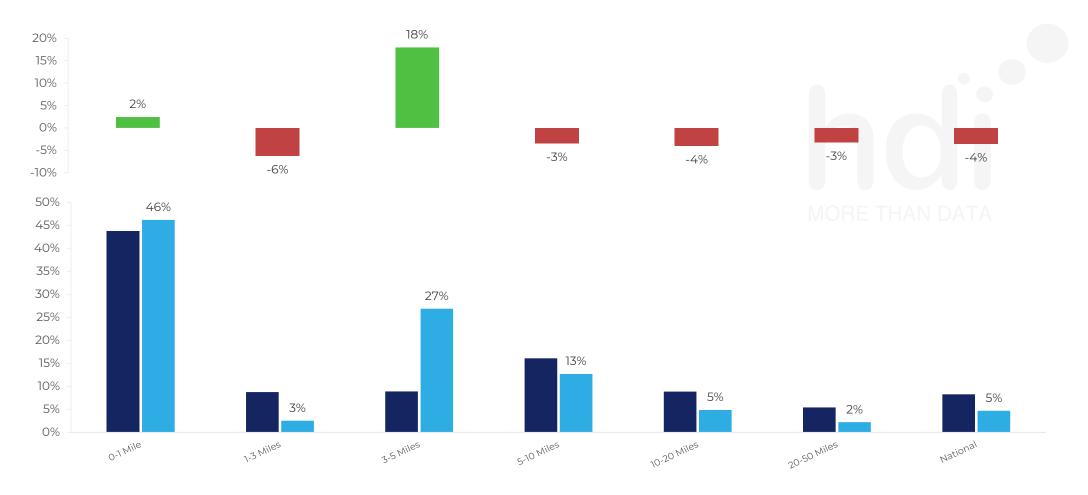
% of spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Segment





How does the spend profile of Coach & Horses WS153BN compare versus its competitors based on travel distances?

% of spend for Coach & Horses WS153BN and 97 Chains in 3 Miles from 07/06/2023 - 29/05/2024 split by Distance travelled





■ Competitor ■ Coach & Horses WS153BN





Map of Guest Origin

Where do customers of Coach & Horses WS153BN come from?

Where do customers of Coach & Horses WS153BN for 07/06/2023 - 29/05/2024 live

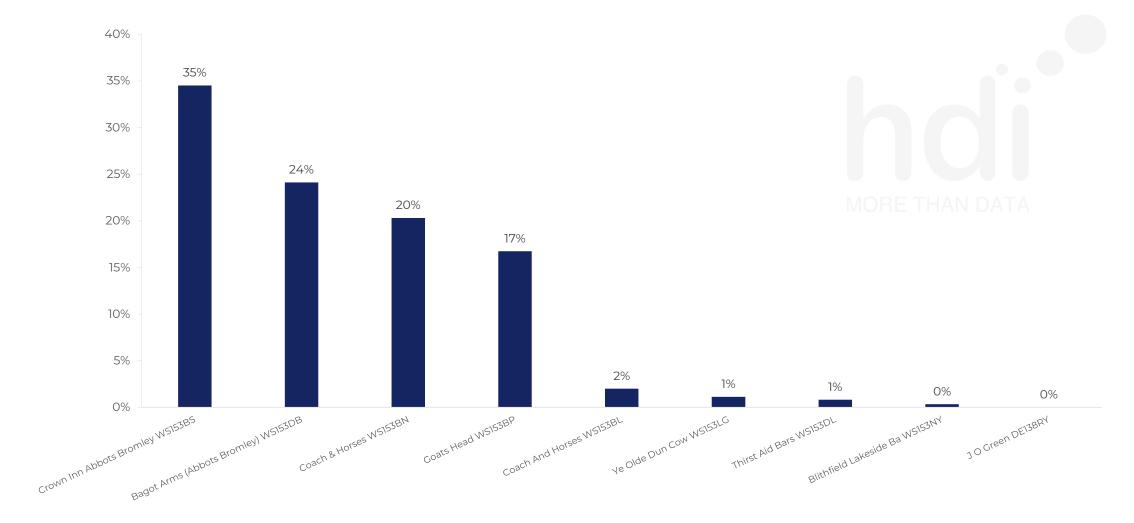




Share of Wallet

What are the Top 20 venues (by spend) that customers of Coach & Horses WS153BN also visit?

For customers of Coach & Horses WS153BN, who are the top 20 competitors from 97 Chains in 3 Miles for 07/06/2023 - 29/05/2024 split by Venue

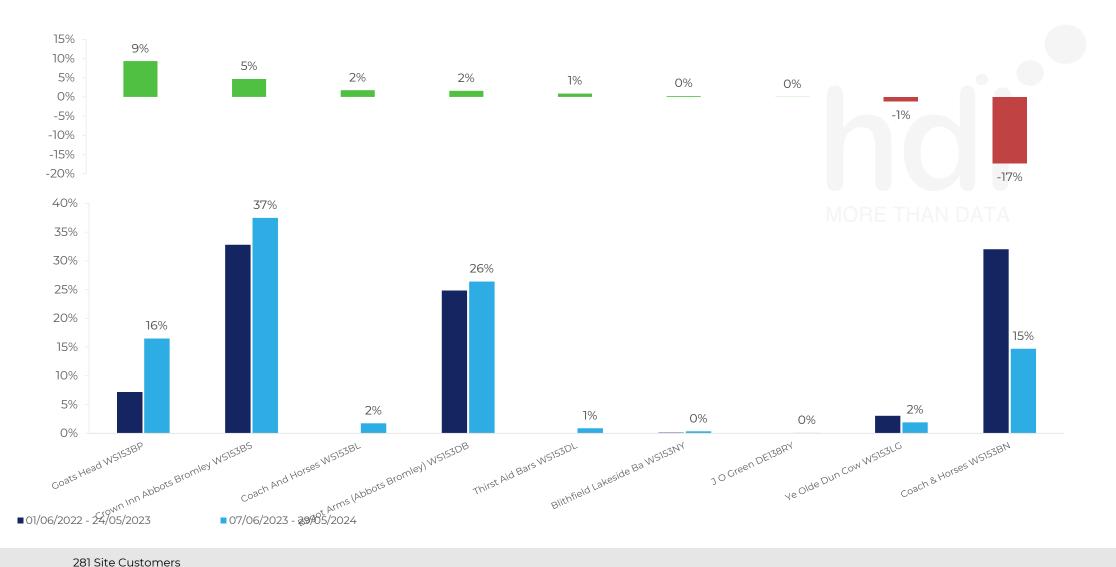






Share of Wallet Change

How has share of wallet of customers of Coach & Horses WS153BN changed between two date ranges?









Market Summary

How does the local area for Coach & Horses WS153BN compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£1.30M	5	£2.07M	4	£2.07M	2	£2.67M	1
Weekpart	Mon - Thu	37.2%	4	39.1%	4	39.1%	4	36.9%	1
Weekpart	Fri - Sat	45.0%	6	42.9%	5	42.9%	5	44.0%	8
Weekpart	Sun	17.8%	8	17.9%	9	17.9%	9	19.1%	10
Age	18 to 24	5.4%	5	4.1%	4	4.1%	3	4.1%	2
Age	25 to 34	11.2%	1	10.3%	1	10.3%	1	11.9%	1
Age	35 to 44	23.6%	6	22.5%	5	22.5%	5	21.3%	3
Age	45 to 54	23.1%	8	22.4%	8	22.4%	8	20.7%	6
Age	55 to 64	15.6%	6	19.4%	8	19.4%	8	19.6%	9
Age	65 to 74	9.0%	8	10.3%	8	10.3%	9	11.1%	9
Age	75+	12.0%	10	10.9%	10	10.9%	10	11.3%	10
CAMEO	Business Elite	6.9%	6	6.8%	6	6.8%	5	6.8%	5
CAMEO	Prosperous Professionals	23.7%	10	19.7%	10	19.7%	10	17.6%	10
CAMEO	Flourishing Society	28.0%	10	28.8%	10	28.8%	10	26.7%	10
CAMEO	Content Communities	13.1%	6	17.0%	9	17.0%	9	16.6%	9
CAMEO	White Collar Neighbourhoods	7.4%	2	5.9%	1	5.9%	1	6.9%	1
CAMEO	Enterprising Mainstream	4.7%	3	5.4%	3	5.4%	3	6.7%	4
CAMEO	Paying The Mortgage	9.8%	3	9.9%	3	9.9%	3	10.4%	3
CAMEO	Cash Conscious Communities	3.8%	2	4.1%	2	4.1%	1	4.8%	1
CAMEO	On A Budget	1.6%	1	1.4%	1	1.4%	1	1.9%	1
CAMEO	Family Value	1.1%	3	0.9%	3	0.9%	2	1.7%	4
Affluence	AB	58.5%	10	55.3%	10	55.3%	10	51.1%	10
Affluence	C1C2	35.0%	2	38.2%	2	38.2%	2	40.5%	3
Affluence	DE	6.5%	1	6.4%	1	6.4%	1	8.4%	1

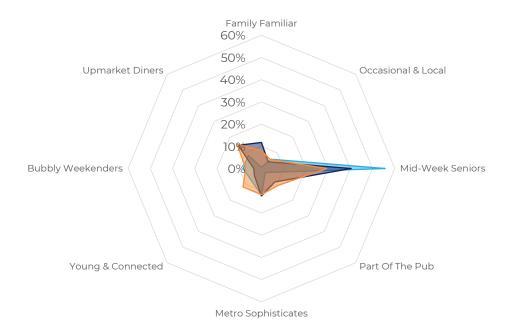






Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Coach & Horses	52	0.52%	5.96%	55.68%	2.48%	11.88%	6.89%	8.20%	8.36%
Local Catchment	410	11.77%	4.29%	40.38%	8.54%	12.28%	4.45%	3.48%	14.76%
Punch T&L	104416	8.08%	5.74%	29.47%	10.69%	11.73%	11.68%	7.08%	15.48%
Coach & Horses vs Local Catchment		-11.25%	1.67%	15.30%	-6.06%	-0.40%	2.44%	4.72%	-6.40%
Coach & Horses vs Punch T&L		-7.56%	0.22%	26.21%	-8.21%	0.15%	-4.79%	1.12%	-7.12%
Local Catchment vs Punch T&L		3.69%	-1.45%	10.91%	-2.15%	0.55%	-7.23%	-3.60%	-0.72%







Local Competitor Profiles

Mix of spend by customer segment in Punch site and local competitors

	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Crown Inn Abbots Bromley WS153BS	121	14.82%	4.53%	38.75%	7.42%	20.54%	1.83%	1.58%	10.49%
Bagot Arms (Abbots Bromley) WS153DB	89	9.20%	4.16%	53.83%	9.79%	5.98%	1.22%	2.68%	13.12%
Coach & Horses WS153BN	52	0.52%	5.96%	55.68%	2.48%	11.88%	6.89%	8.20%	8.36%
Goats Head WS153BP	96	5.98%	7.82%	38.64%	13.76%	11.94%	8.85%	7.18%	5.78%
Coach And Horses WS153BL	33	13.01%	9.16%	37.83%	16.59%	6.80%	1.66%	5.48%	9.43%
Ye Olde Dun Cow WS153LG	58	10.13%	2.03%	29.62%	0.65%	3.69%	9.09%	0.34%	44.43%
Thirst Aid Bars WS153DL	17	1.84%	0.00%	47.69%	0.00%	4.95%	0.00%	0.00%	45.50%
Blithfield Lakeside Ba WS153NY	82	23.61%	1.54%	10.14%	12.78%	7.23%	18.14%	15.61%	10.91%
J O Green DE138RY	26	4.86%	0.00%	25.29%	0.79%	25.70%	5.17%	0.00%	38.15%

SEGMENT SNAPSHOTS



1 – Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



7 - Bubbly Weekenders

- Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.
- If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.

8 - UPMARKET DINERS

- Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.



- Part of the Pub customers are very habitual valueoriented drink-led customers.
 They drink in their local pub during the week with
- They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.





