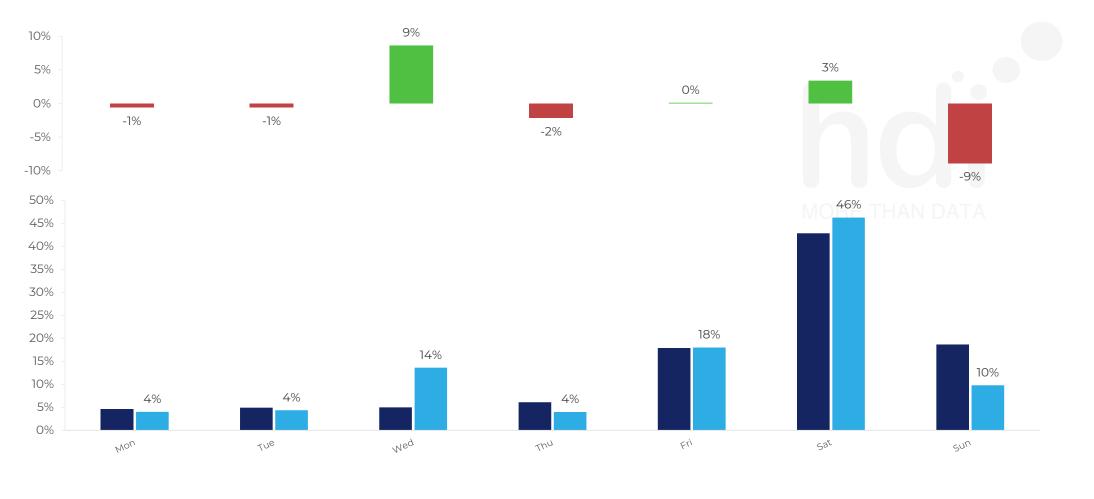


Spend by Weekpart

....

How is customer spend distributed throughout the week for White Bear S702AH versus its competitors?

% of spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 split by Day of Week



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■White Bear S702AH

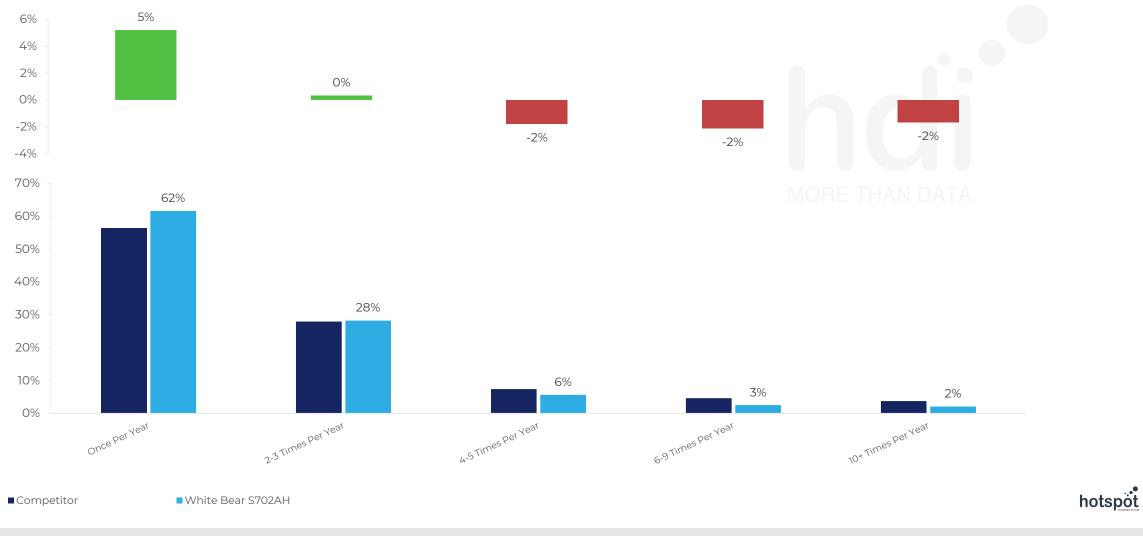
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### Visit Frequency

20-

How frequently per year do customers visit White Bear S702AH versus its competitors?

% of customer numbers for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 and the number of visits made Per Annum





#### 1799 Site Customers

....

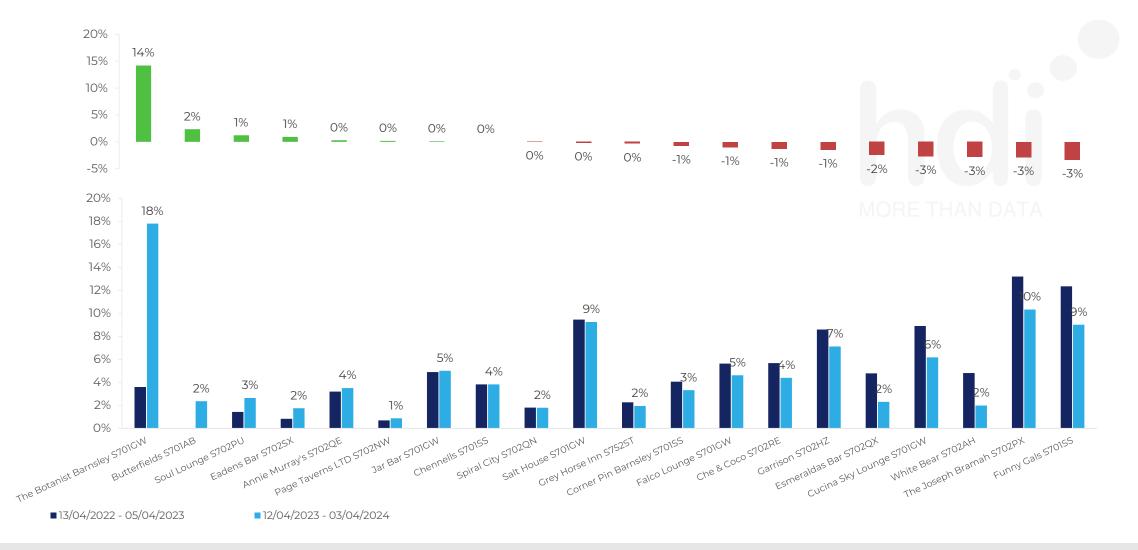
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97 Chains

Market Share Change

How has market share changed between two date ranges?

% of market share spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024



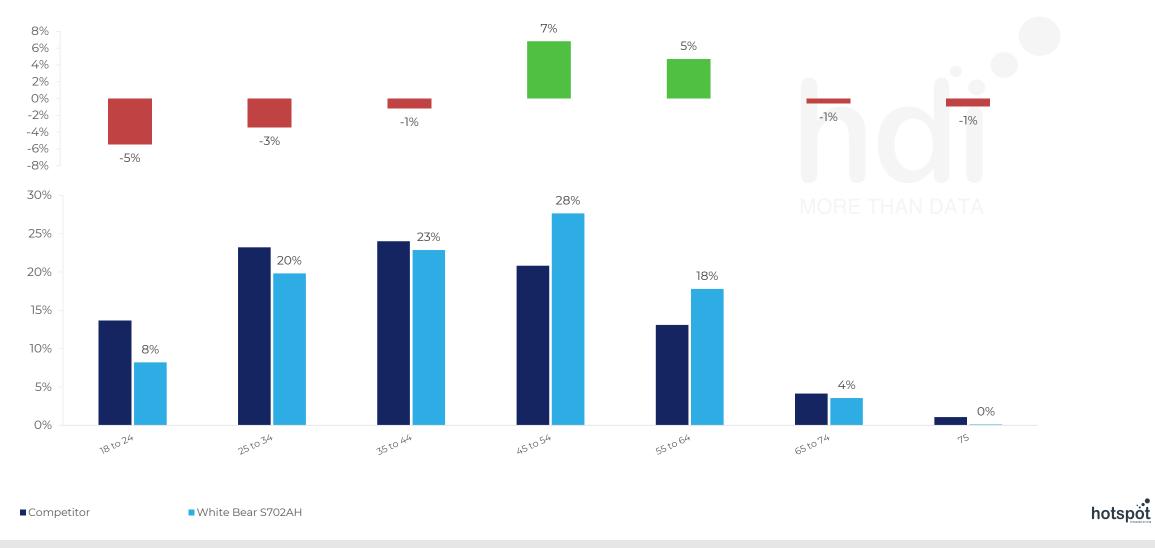
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1799 Site Customers

Age

How does the age profile of customers who visit White Bear S702AH compare versus its competitors?

% of spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 split by Age Range



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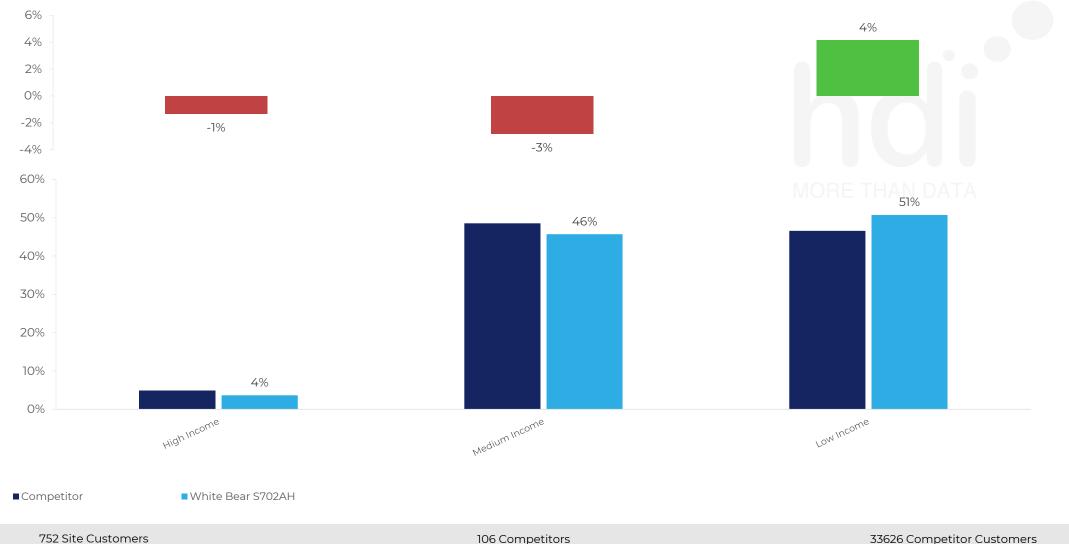
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### Affluence

....

How does the affluence of customers who visit White Bear S702AH compare versus its competitors?

% of spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 split by Affluence



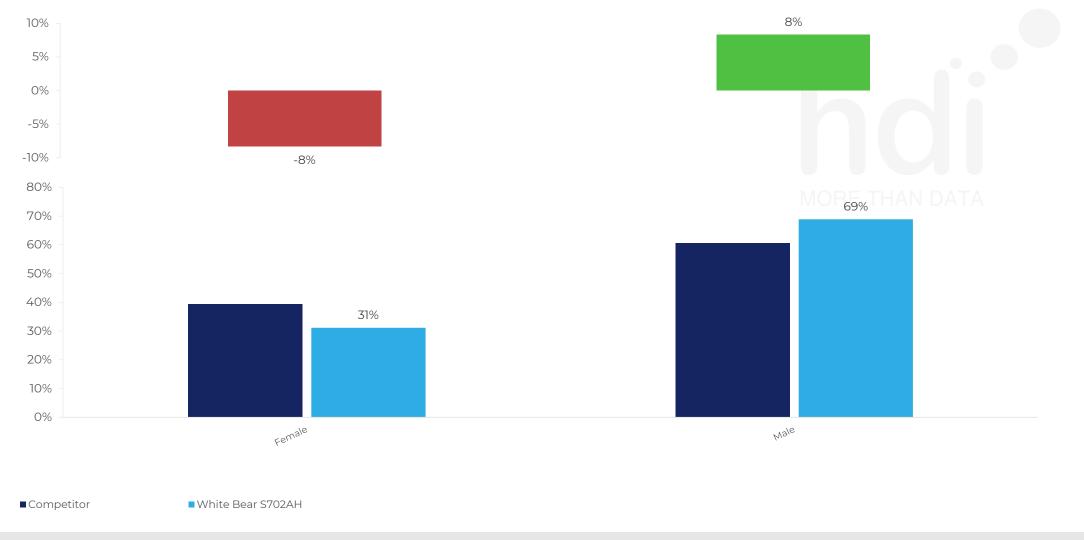
106 Competitors

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Gender

How does the gender profile of customers who visit White Bear S702AH compare versus its competitors?

% of spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 split by Gender



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# **SEGMENT SNAPSHOTS**

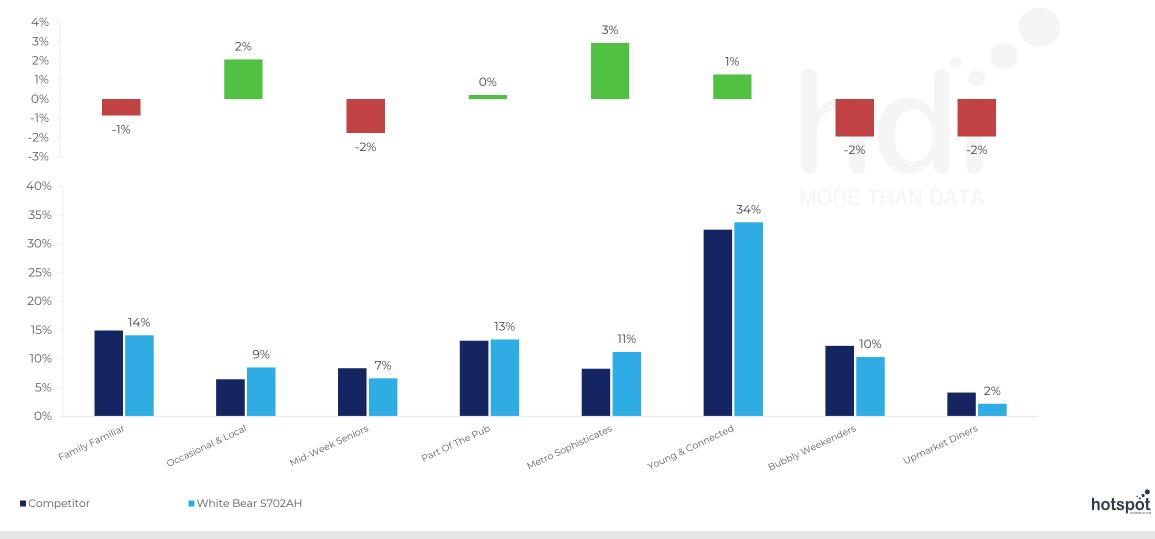


| 1 – Family<br>Familiar    | <ul> <li>Value-oriented family groups who are particularly prevalent in the Midlands and the North.</li> <li>These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.</li> <li>Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.</li> </ul>   | 5 – METRO<br>SOPHISTICATES | <ul> <li>Metro Sophisticates are younger, more affluent guests often found in and around larger cities.</li> <li>These customers favour more premium venues and tend to make healthier, more ethical choices.</li> <li>Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.</li> </ul>          |
|---------------------------|--|----------------------------|--|
| 2 – Occasional<br>& Local | <ul> <li>Occasional &amp; Local are lower frequency habitual drink-led customers.</li> <li>These value-oriented customers typically drink in lower priced suburban locations midweek.</li> <li>Occasional &amp; Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.</li> </ul>   | 6 – YOUNG &<br>CONNECTED   | <ul> <li>Young &amp; Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage</li> <li>They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.</li> <li>Young &amp; Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.</li> </ul> |
| 3 – Mid-week<br>Seniors   | <ul> <li>Mid-week Grey Social customers are older<br/>customers who prefer a peaceful pub – typically<br/>visiting midweek daytime and often avoiding busy<br/>events.</li> <li>These customers are of varying affluence.</li> <li>They prefer classic menu items such as fish and<br/>chips and hunters chicken with a lean towards<br/>cask ale, hot drinks and wines.</li> </ul>  | 7 - Bubbly<br>Weekenders   | <ul> <li>Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.</li> <li>Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.</li> <li>If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.</li> </ul>   |
| 4 – PART OF<br>THE PUB    | <ul> <li>Part of the Pub customers are very habitual value-<br/>oriented drink-led customers.</li> <li>They drink in their local pub during the week with<br/>a preference for mainstream draught (Carling,<br/>Fosters, John Smiths, Strongbow) and recognised<br/>brands such as Bud, Smirnoff and Jamesons.</li> <li>These customers are more likely to visit betting<br/>shops, off licences and watch live football.</li> </ul> | 8 – UPMARKET<br>DINERS     | <ul> <li>Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.</li> <li>These active customers make healthy, ethical choices and aren't overly price conscious.</li> <li>When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.</li> </ul>                |

Punch Segmentation

How does the Custom segmentation profile of customers who visit White Bear S702AH compare versus its competitors?

% of spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 split by Segment



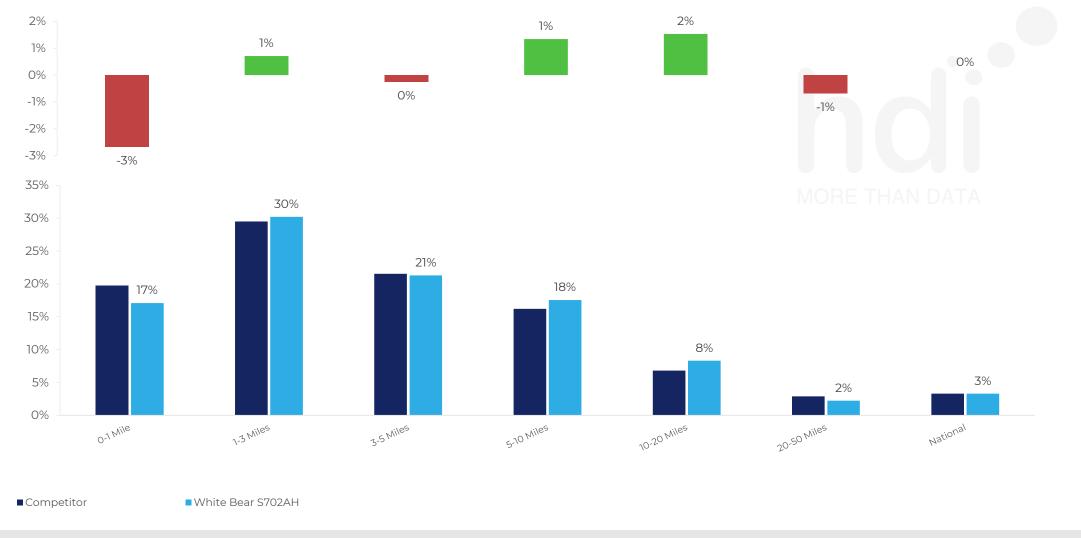
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Spend by Distance

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How does the spend profile of White Bear S702AH compare versus its competitors based on travel distances?

% of spend for White Bear S702AH and 97 Chains in 1 Miles from 12/04/2023 - 03/04/2024 split by Distance travelled



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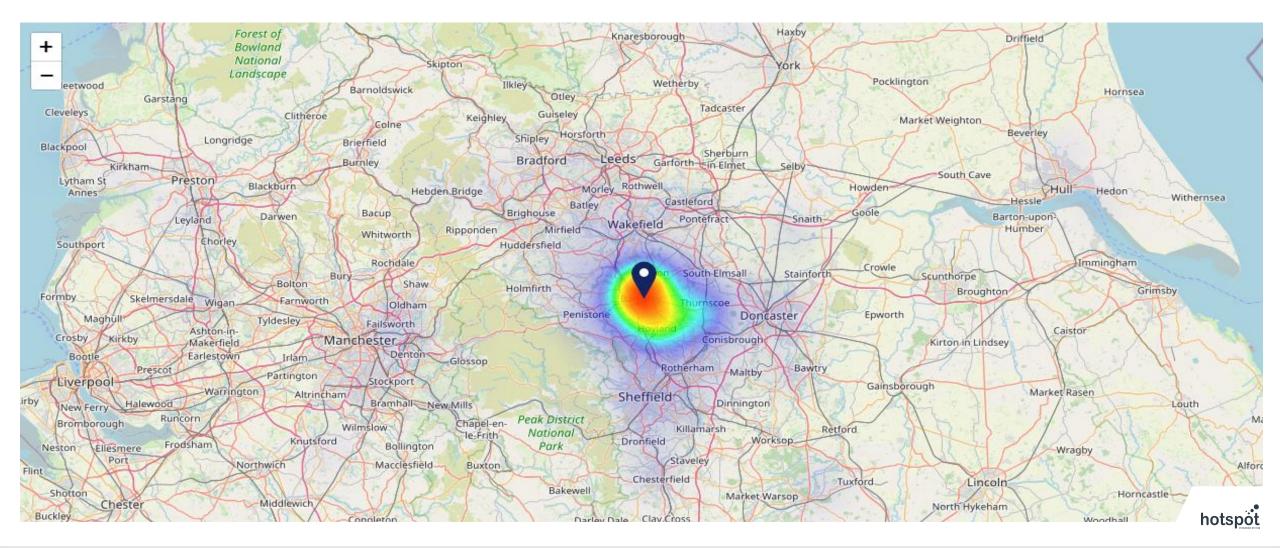
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Map of Guest Origin

Where do customers of White Bear S702AH come from?

Where do customers of White Bear S702AH for 12/04/2023 - 03/04/2024 live

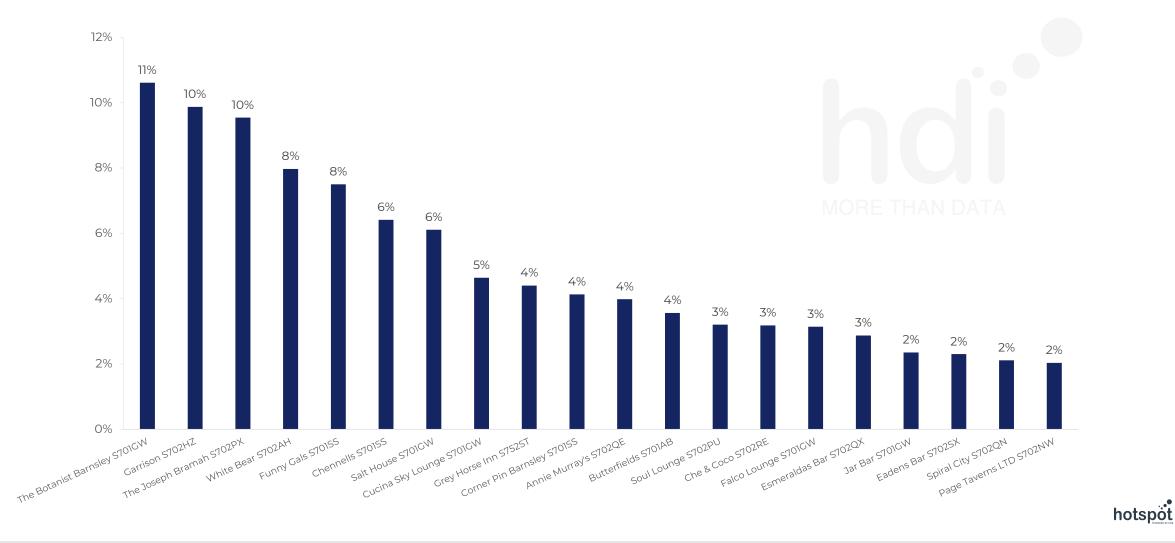




## Share of Wallet

What are the Top 20 venues (by spend) that customers of White Bear S702AH also visit?

For customers of White Bear S702AH, who are the top 20 competitors from 97 Chains in 1 Miles for 12/04/2023 - 03/04/2024 split by Venue

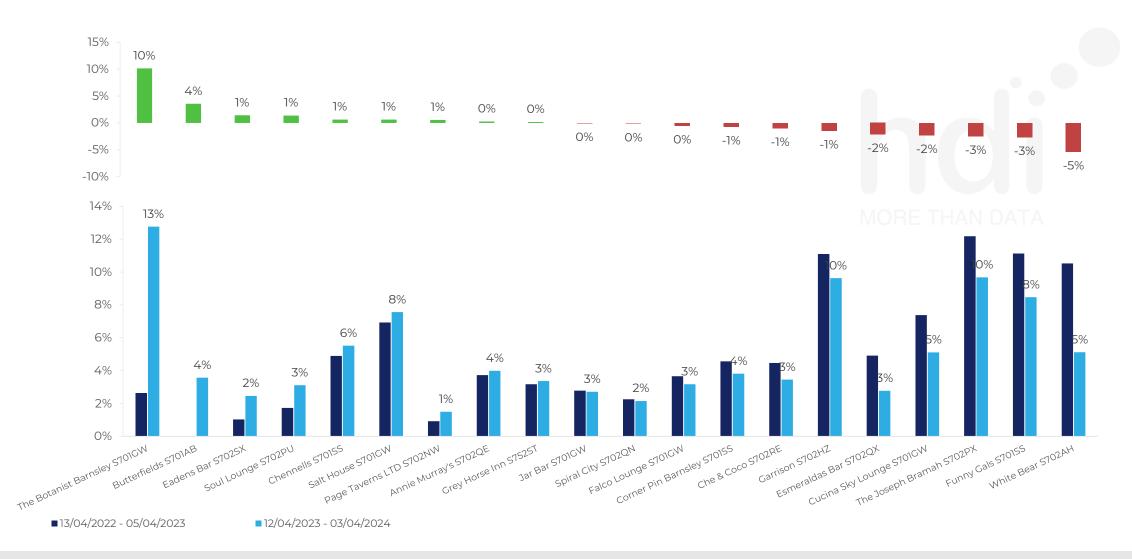


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Share of Wallet Change

How has share of wallet of customers of White Bear S702AH changed between two date ranges?



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1799 Site Customers



Market Summary

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How does the local area for White Bear S702AH compare to the national average (1 = low, 10 = high)

| Data Type | Name                        | Spend in 250m | 250m Spend vs<br>National | Spend in 500m | 500m Spend vs<br>National | Spend in 1 mile | 1 mile Spend vs<br>National | Spend in 3 miles | 3 mile Spend vs<br>National |
|-----------|-----------------------------|---------------|---------------------------|---------------|---------------------------|-----------------|-----------------------------|------------------|-----------------------------|
| Total     | Annual Sales                | £4.06M        | 7                         | £33.74M       | 9                         | £53.33M         | 8                           | £88.79M          | 6                           |
| Weekpart  | Mon - Thu                   | 21.4%         | 1                         | 30.3%         | 1                         | 36.2%           | 1                           | 37.7%            | 1                           |
| Weekpart  | Fri - Sat                   | 64.6%         | 10                        | 53.4%         | 10                        | 48.0%           | 9                           | 45.2%            | 9                           |
| Weekpart  | Sun                         | 14.0%         | 5                         | 16.2%         | 7                         | 15.9%           | 7                           | 17.1%            | 9                           |
| Age       | 18 to 24                    | 12.4%         | 9                         | 13.3%         | 9                         | 12.4%           | 9                           | 9.8%             | 8                           |
| Age       | 25 to 34                    | 22.4%         | 6                         | 23.4%         | 6                         | 23.9%           | 6                           | 22.9%            | 6                           |
| Age       | 35 to 44                    | 26.2%         | 8                         | 24.8%         | 7                         | 25.9%           | 8                           | 24.6%            | 7                           |
| Age       | 45 to 54                    | 21.5%         | 7                         | 19.0%         | 4                         | 18.9%           | 4                           | 19.2%            | 4                           |
| Age       | 55 to 64                    | 13.2%         | 4                         | 13.4%         | 4                         | 12.8%           | 3                           | 15.5%            | 6                           |
| Age       | 65 to 74                    | 3.6%          | 3                         | 4.6%          | 3                         | 4.6%            | 3                           | 5.9%             | 4                           |
| Age       | 75+                         | 0.6%          | 2                         | 1.4%          | 4                         | 1.4%            | 3                           | 2.1%             | 4                           |
| CAMEO     | Business Elite              | 0.8%          | 1                         | 1.0%          | 1                         | 0.9%            | 1                           | 1.0%             | 1                           |
| CAMEO     | Prosperous Professionals    | 1.0%          | 1                         | 1.4%          | 1                         | 1.3%            | 1                           | 1.4%             | 1                           |
| CAMEO     | Flourishing Society         | 2.9%          | 1                         | 2.8%          | 1                         | 2.7%            | 1                           | 3.0%             | 1                           |
| CAMEO     | Content Communities         | 9.9%          | 3                         | 9.9%          | 3                         | 9.8%            | 3                           | 10.8%            | 3                           |
| CAMEO     | White Collar Neighbourhoods | 6.7%          | 2                         | 6.4%          | 1                         | 5.9%            | 1                           | 6.5%             | 1                           |
| CAMEO     | Enterprising Mainstream     | 8.0%          | 6                         | 8.8%          | 6                         | 8.8%            | 6                           | 9.6%             | 7                           |
| CAMEO     | Paying The Mortgage         | 20.2%         | 9                         | 21.5%         | 9                         | 20.8%           | 9                           | 21.2%            | 10                          |
| CAMEO     | Cash Conscious Communities  | 25.2%         | 10                        | 23.4%         | 10                        | 24.5%           | 10                          | 23.2%            | 10                          |
| CAMEO     | On A Budget                 | 6.7%          | 6                         | 7.7%          | 7                         | 8.2%            | 7                           | 6.9%             | 6                           |
| CAMEO     | Family Value                | 18.6%         | 10                        | 17.1%         | 10                        | 17.1%           | 10                          | 16.4%            | 10                          |
| Affluence | AB                          | 4.7%          | 1                         | 5.2%          | 1                         | 4.9%            | 1                           | 5.4%             | 1                           |
| Affluence | C1C2                        | 44.8%         | 4                         | 46.6%         | 5                         | 45.2%           | 4                           | 48.1%            | 5                           |
| Affluence | DE                          | 50.5%         | 10                        | 48.2%         | 10                        | 49.8%           | 10                          | 46.6%            | 10                          |

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