

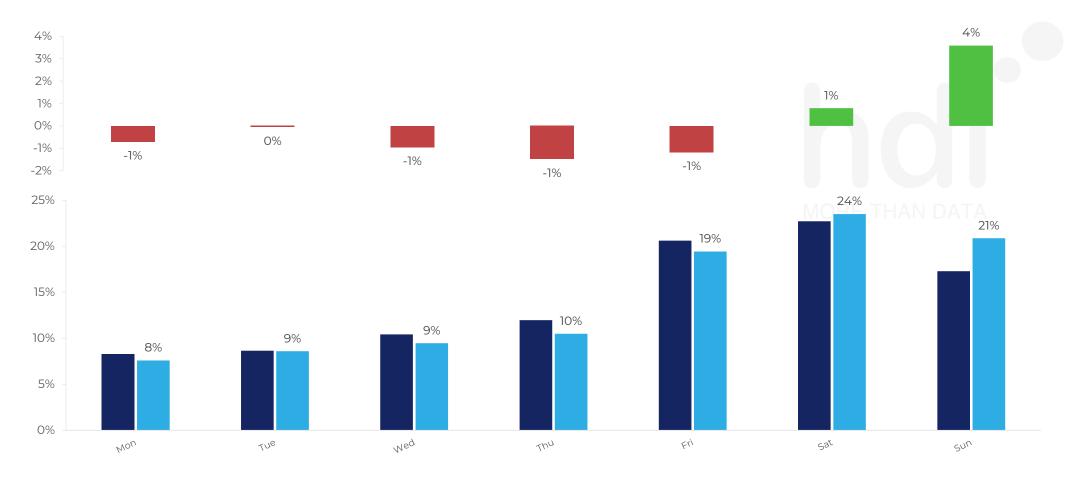
Spend by Weekpart

Site Intel

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How is customer spend distributed throughout the week for Devon & Cornwall PL101AA versus its competitors?

% of spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Day of Week



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Competitor

Devon & Cornwall PL101AA

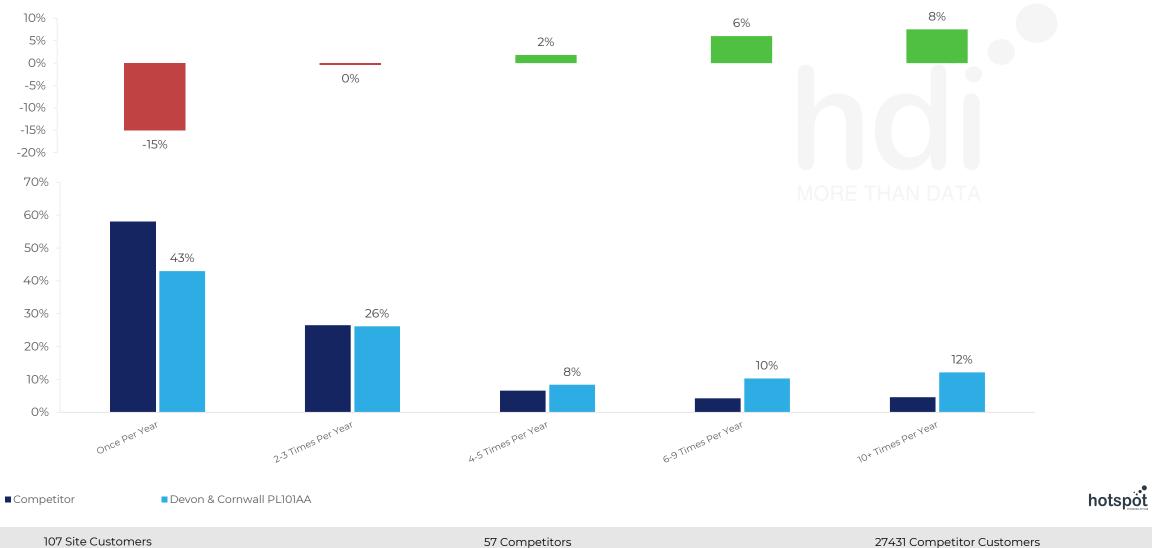
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Visit Frequency

10-

How frequently per year do customers visit Devon & Cornwall PL101AA versus its competitors?

% of customer numbers for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 and the number of visits made Per Annum



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ATV Change

How has ATV changed between two date ranges?



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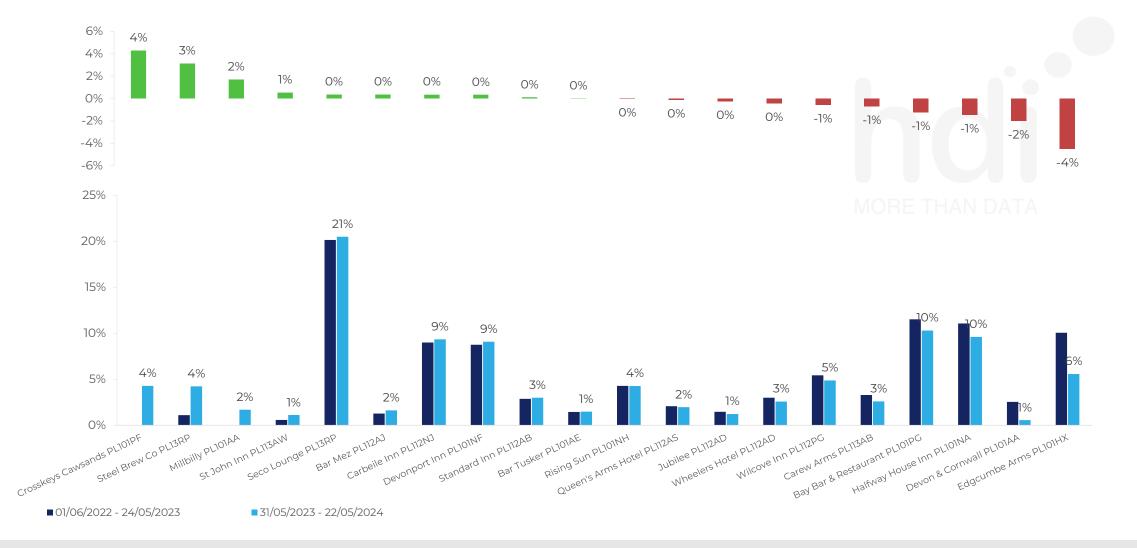
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Market Share Change

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How has market share changed between two date ranges?

% of market share spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024

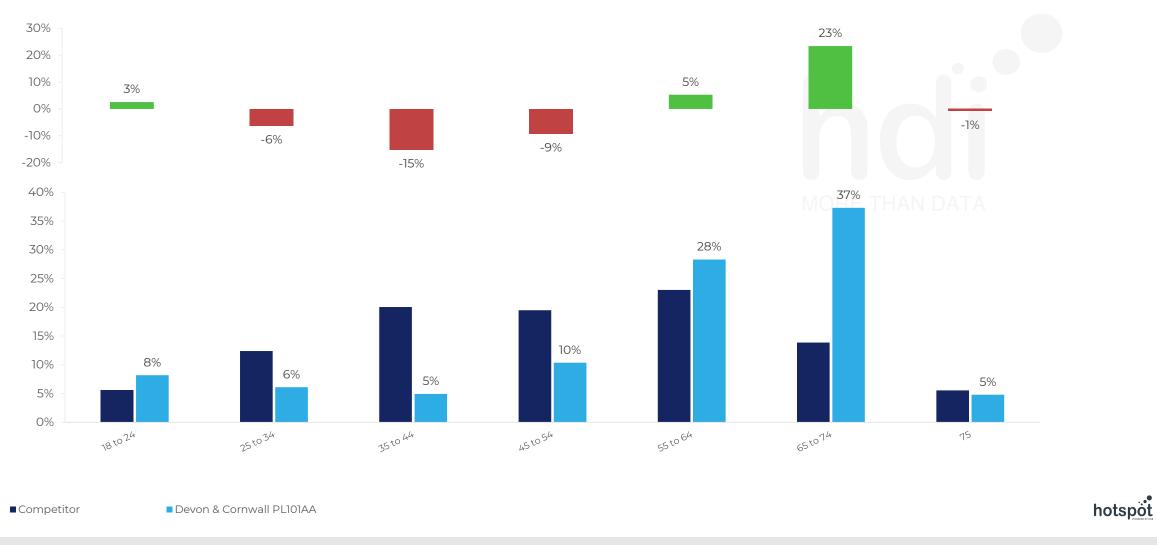


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Age

How does the age profile of customers who visit Devon & Cornwall PL101AA compare versus its competitors?

% of spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Age Range



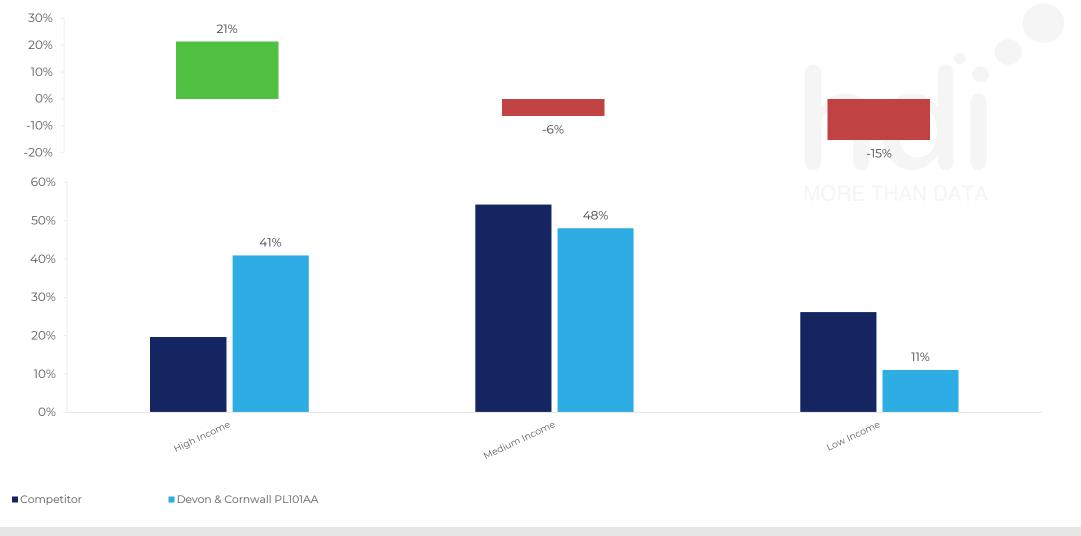
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Affluence

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How does the affluence of customers who visit Devon & Cornwall PL101AA compare versus its competitors?

% of spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Affluence



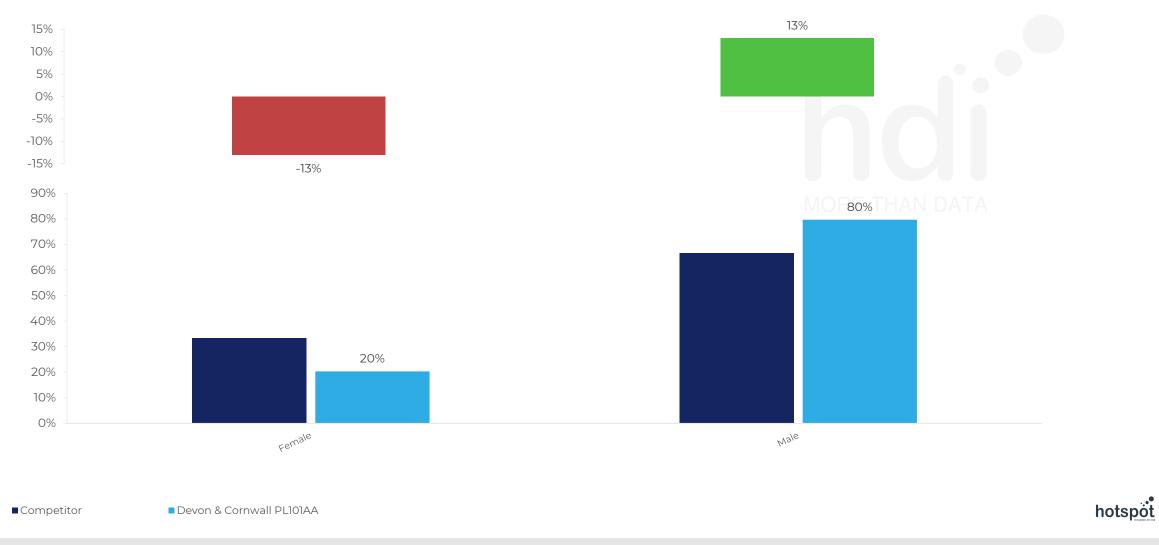
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Gender

How does the gender profile of customers who visit Devon & Cornwall PL101AA compare versus its competitors?

% of spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Gender



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# **SEGMENT SNAPSHOTS**



1 – Family Familiar	<ul> <li>Value-oriented family groups who are particularly prevalent in the Midlands and the North.</li> <li>These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.</li> <li>Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.</li> </ul>	5 – METRO SOPHISTICATES	<ul> <li>Metro Sophisticates are younger, more affluent guests often found in and around larger cities.</li> <li>These customers favour more premium venues and tend to make healthier, more ethical choices.</li> <li>Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.</li> </ul>
2 – Occasional & Local	<ul> <li>Occasional &amp; Local are lower frequency habitual drink-led customers.</li> <li>These value-oriented customers typically drink in lower priced suburban locations midweek.</li> <li>Occasional &amp; Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.</li> </ul>	6 – YOUNG & CONNECTED	<ul> <li>Young &amp; Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage</li> <li>They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.</li> <li>Young &amp; Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.</li> </ul>
3 – Mid-week Seniors	<ul> <li>Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.</li> <li>These customers are of varying affluence.</li> <li>They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.</li> </ul>	7 - Bubbly Weekenders	<ul> <li>Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.</li> <li>Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.</li> <li>If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.</li> </ul>
4 – PART OF THE PUB	<ul> <li>Part of the Pub customers are very habitual value- oriented drink-led customers.</li> <li>They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.</li> <li>These customers are more likely to visit betting shops, off licences and watch live football.</li> </ul>	8 – UPMARKET DINERS	<ul> <li>Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.</li> <li>These active customers make healthy, ethical choices and aren't overly price conscious.</li> <li>When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.</li> </ul>

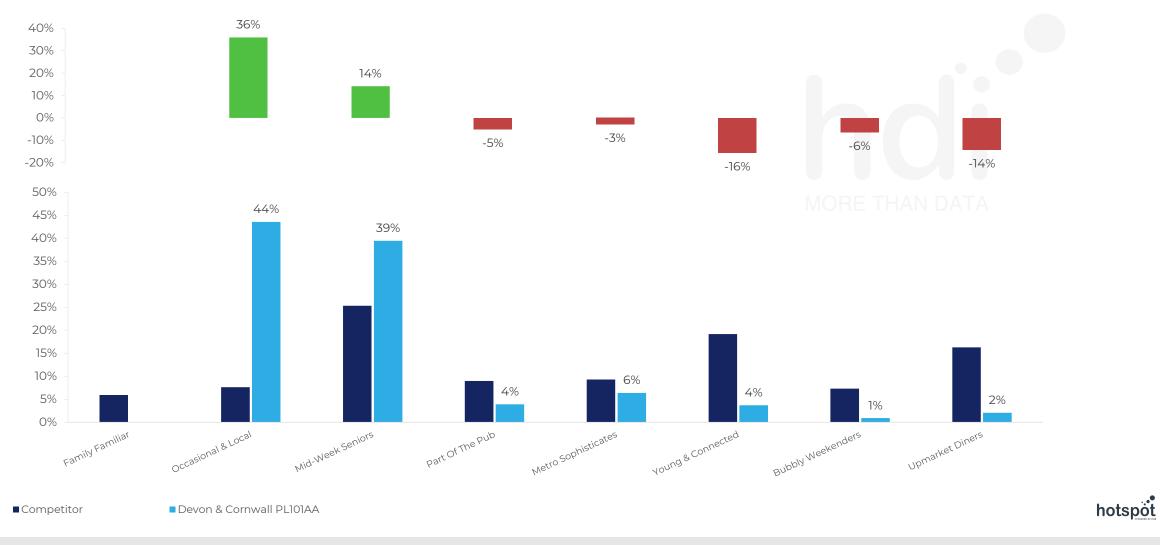
Punch Segmentation

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How does the Custom segmentation profile of customers who visit Devon & Cornwall PL101AA compare versus its competitors?

% of spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Segment



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107 Site Customers

27431 Competitor Customers

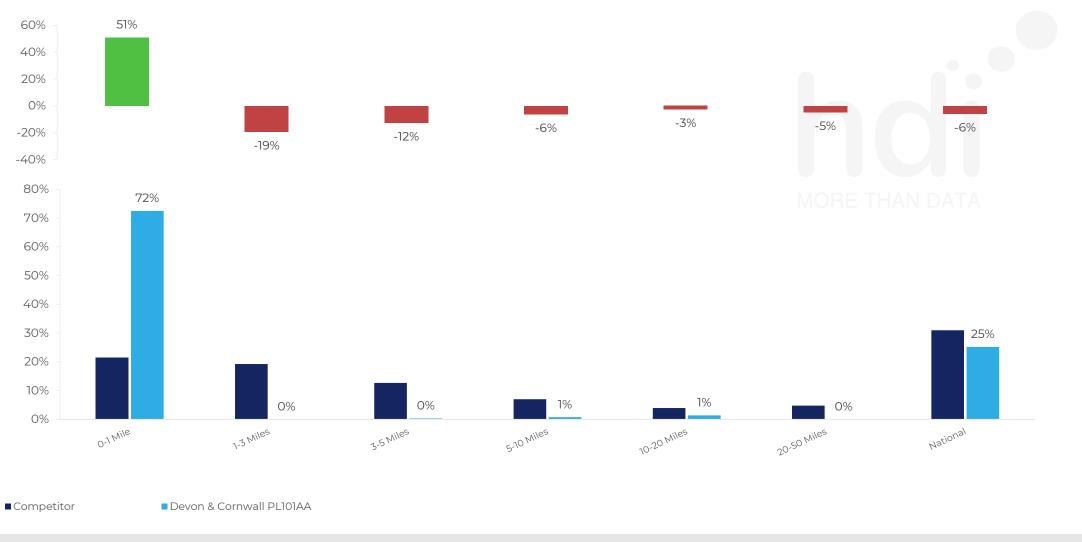
Spend by Distance

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How does the spend profile of Devon & Cornwall PL101AA compare versus its competitors based on travel distances?

% of spend for Devon & Cornwall PL101AA and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Distance travelled



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53 Site Customers

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## Map of Guest Origin

Where do customers of Devon & Cornwall PL101AA come from?

Where do customers of Devon & Cornwall PL101AA for 31/05/2023 - 22/05/2024 live

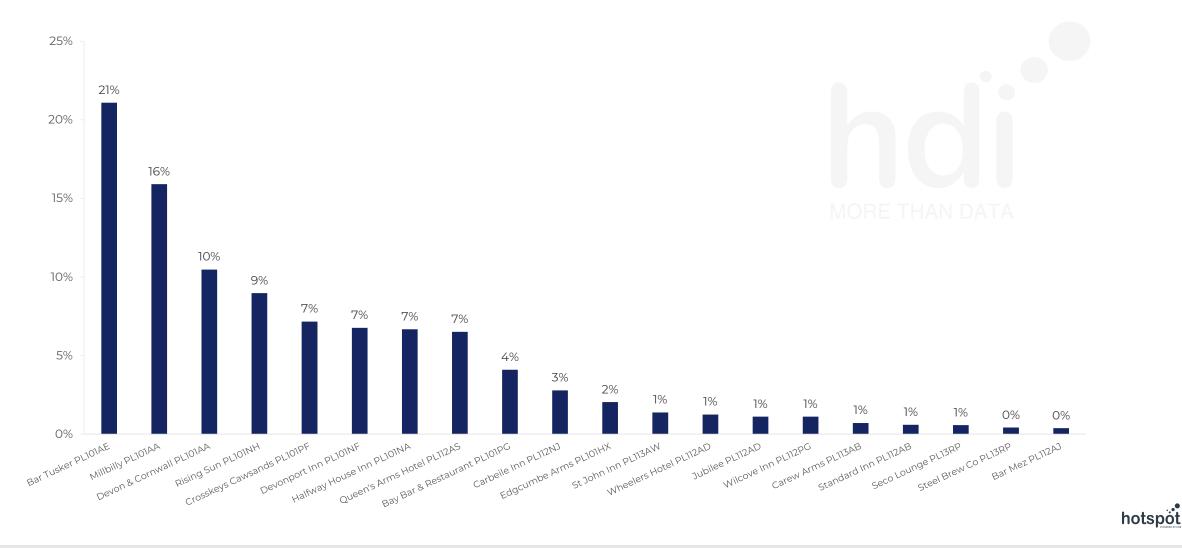




#### Share of Wallet

What are the Top 20 venues (by spend) that customers of Devon & Cornwall PL101AA also visit?

For customers of Devon & Cornwall PL101AA, who are the top 20 competitors from 97 Chains in 3 Miles for 31/05/2023 - 22/05/2024 split by Venue



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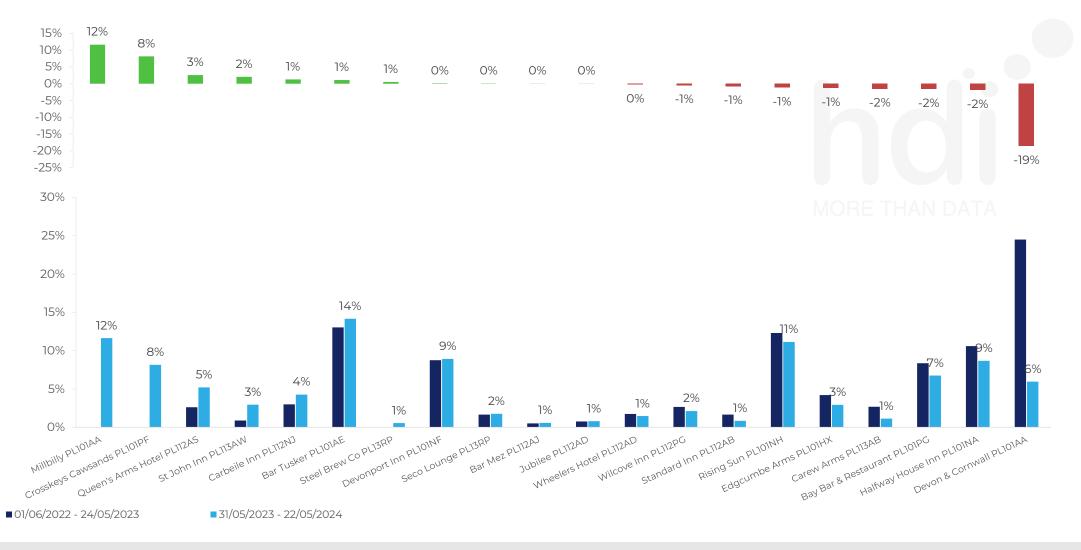
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Share of Wallet Change

Site Intel

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How has share of wallet of customers of Devon & Cornwall PL101AA changed between two date ranges?



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Market Summary

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How does the local area for Devon & Cornwall PL101AA compare to the national average (1 = low, 10 = high)

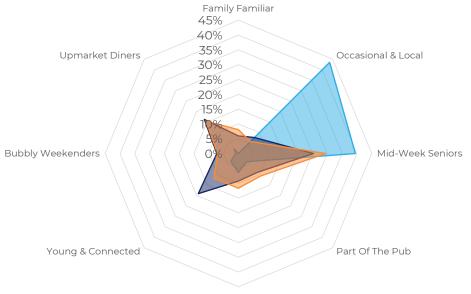
Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£447K	3	£447K	2	£1.39M	2	£22.95M	3
Weekpart	Mon - Thu	39.0%	5	39.0%	4	39.7%	4	38.8%	2
Weekpart	Fri - Sat	43.1%	5	43.1%	5	40.8%	4	44.3%	8
Weekpart	Sun	17.9%	8	17.9%	9	19.5%	10	16.9%	8
Age	18 to 24	2.4%	2	2.4%	2	1.2%	1	6.3%	5
Age	25 to 34	9.0%	1	9.0%	1	8.1%	1	13.7%	1
Age	35 to 44	14.0%	1	14.0%	1	16.2%	1	21.1%	3
Age	45 to 54	15.9%	2	15.9%	2	20.6%	6	20.3%	6
Age	55 to 64	39.5%	10	39.5%	10	27.2%	10	20.8%	10
Age	65 to 74	15.4%	10	15.4%	10	17.0%	10	12.2%	10
Age	75+	3.7%	8	3.7%	8	9.6%	10	5.6%	9
CAMEO	Business Elite	3.0%	3	3.0%	3	4.9%	4	4.5%	3
CAMEO	Prosperous Professionals	11.6%	9	11.6%	10	10.6%	9	6.6%	6
CAMEO	Flourishing Society	9.8%	4	9.8%	4	11.4%	5	10.7%	4
CAMEO	Content Communities	14.3%	7	14.3%	7	12.7%	6	10.9%	3
CAMEO	White Collar Neighbourhoods	5.5%	1	5.5%	1	9.0%	3	12.6%	7
CAMEO	Enterprising Mainstream	4.9%	3	4.9%	3	7.0%	5	11.1%	8
CAMEO	Paying The Mortgage	34.6%	10	34.6%	10	27.9%	10	19.1%	9
CAMEO	Cash Conscious Communities	6.6%	4	6.6%	3	7.8%	4	10.5%	7
CAMEO	On A Budget	8.9%	8	8.9%	8	6.5%	6	9.0%	8
CAMEO	Family Value	0.7%	2	0.7%	2	2.1%	5	5.0%	7
Affluence	AB	24.4%	5	24.4%	5	26.9%	5	21.8%	3
Affluence	C1C2	59.3%	9	59.3%	9	56.6%	9	53.7%	8
Affluence	DE	16.3%	4	16.3%	4	16.4%	4	24.5%	7



### Local Market Profile

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#### Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Devon & Cornwall	27	0.00%	43.58%	39.47%	3.90%	6.37%	3.69%	0.90%	2.06%
Local Catchment	3163	5.93%	7.64%	25.34%	8.98%	9.28%	19.19%	7.31%	16.28%
Punch T&L	104833	8.08%	5.73%	29.44%	10.69%	11.71%	11.72%	7.10%	15.49%
Devon & Cornwall vs Local Catchment		0.00%	35.94%	14.13%	-5.08%	-2.91%	-15.50%	-6.41%	-14.22%
Devon & Cornwall vs Punch T&L		0.00%	37.85%	10.03%	-6.79%	-5.34%	-8.03%	-6.20%	-13.43%
Local Catchment vs Punch T&L		-2.15%	1.91%	-4.10%	-1.71%	-2.43%	7.47%	0.21%	0.79%

Metro Sophisticates

