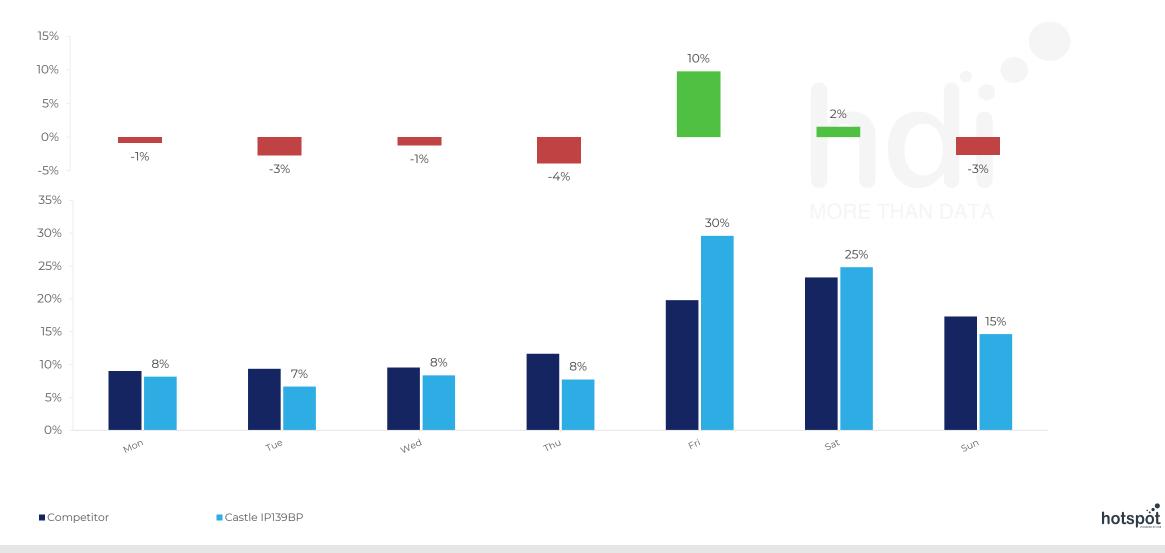


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Spend by Weekpart

How is customer spend distributed throughout the week for Castle IP139BP versus its competitors?

% of spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 split by Day of Week

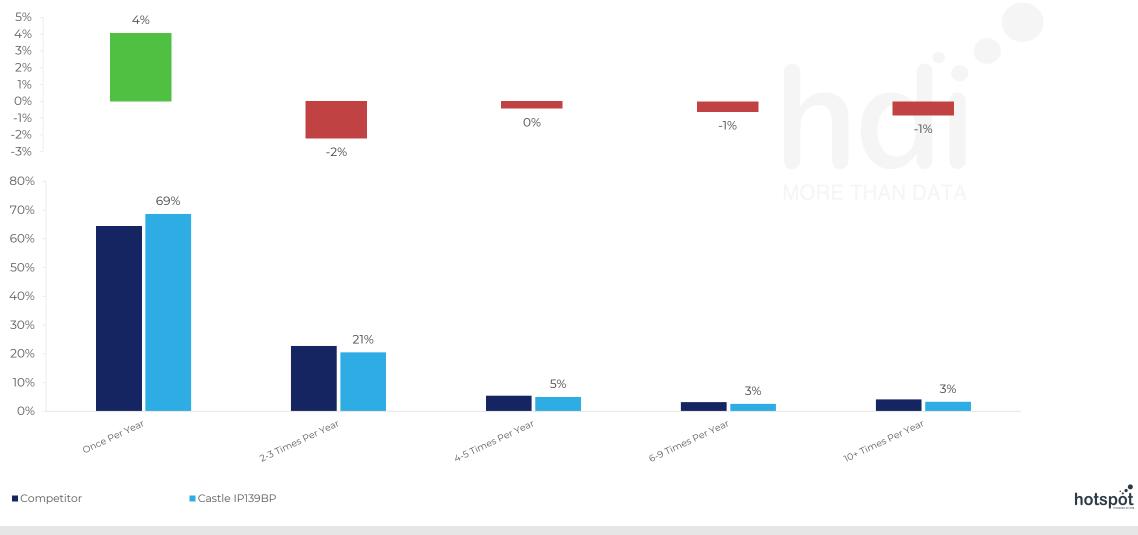


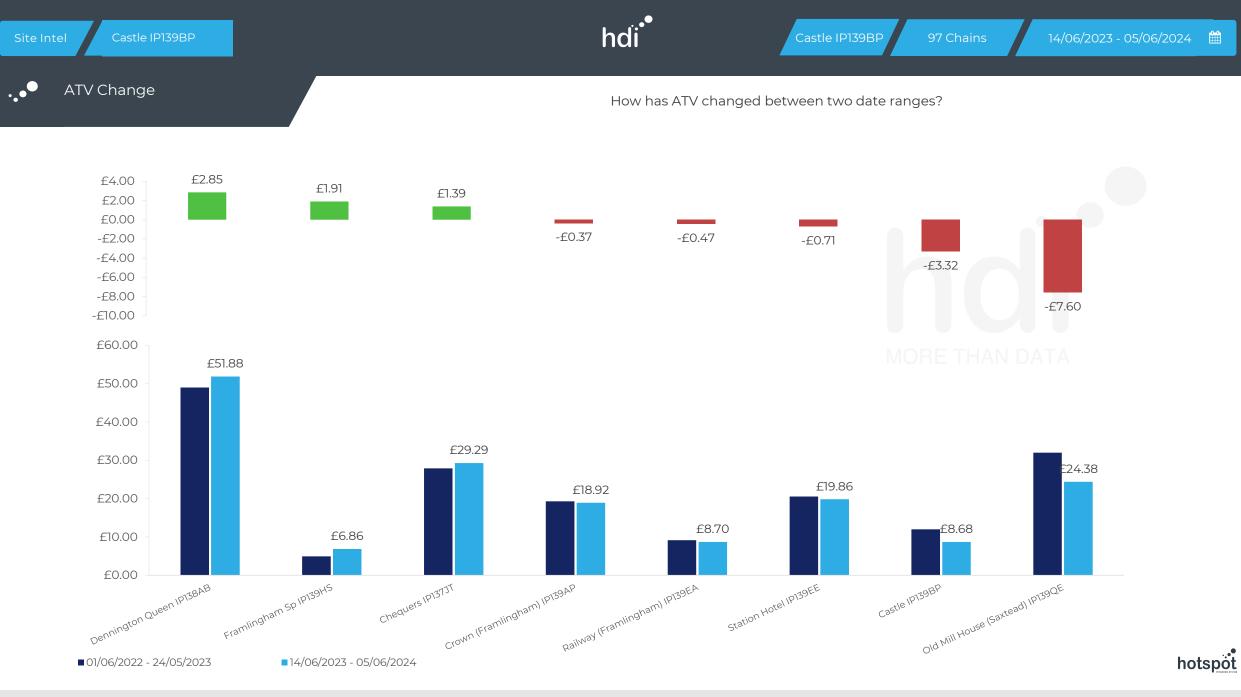
hdi

Visit Frequency

How frequently per year do customers visit Castle IP139BP versus its competitors?

% of customer numbers for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 and the number of visits made Per Annum





663 Site Customers

hotspöt

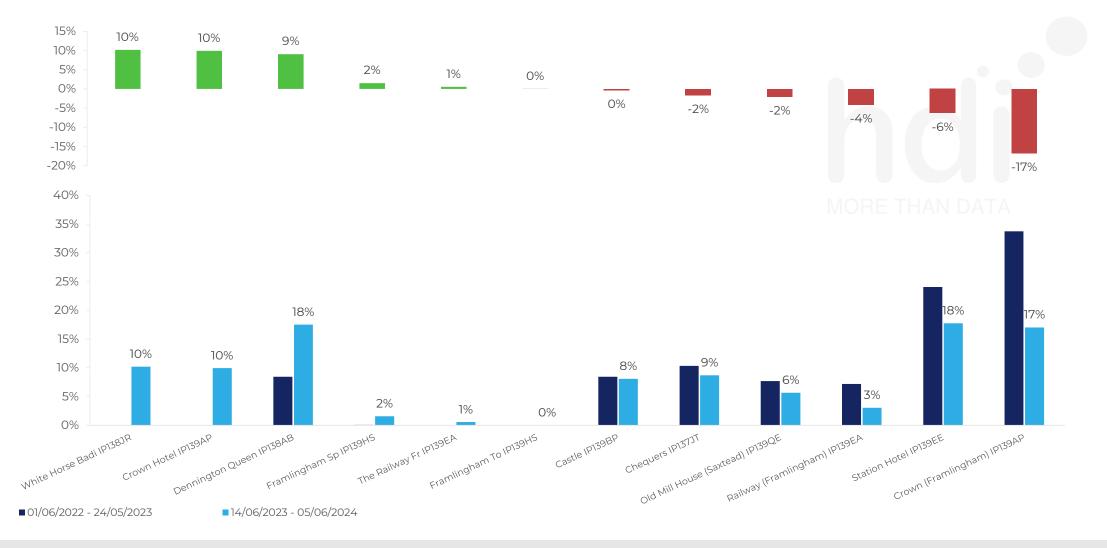
Market Share Change

How has market share changed between two date ranges?

Castle IP139BP

97 Chains

% of market share spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024



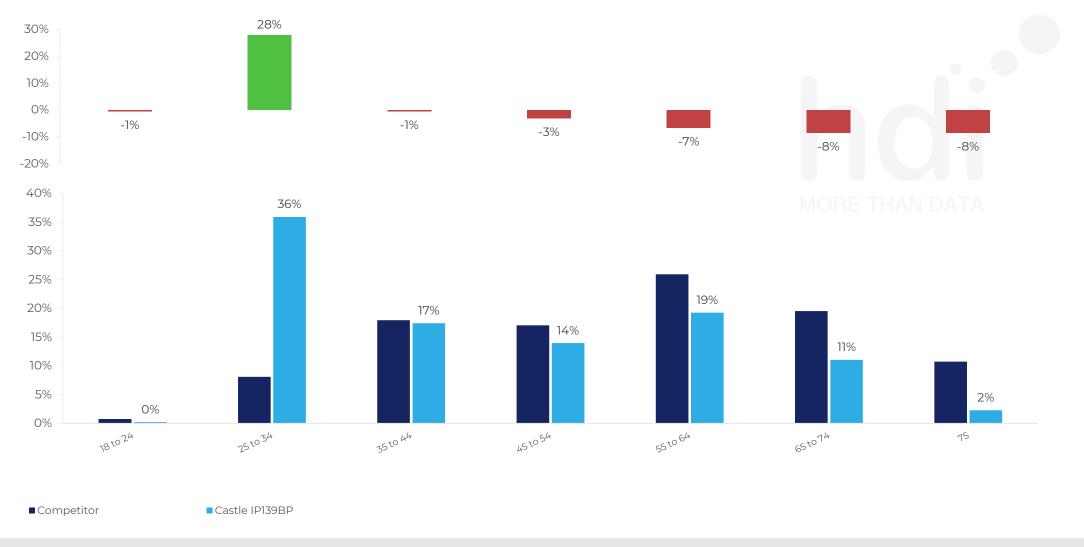
hdi

663 Site Customers

Age

How does the age profile of customers who visit Castle IP139BP compare versus its competitors?

% of spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 split by Age Range



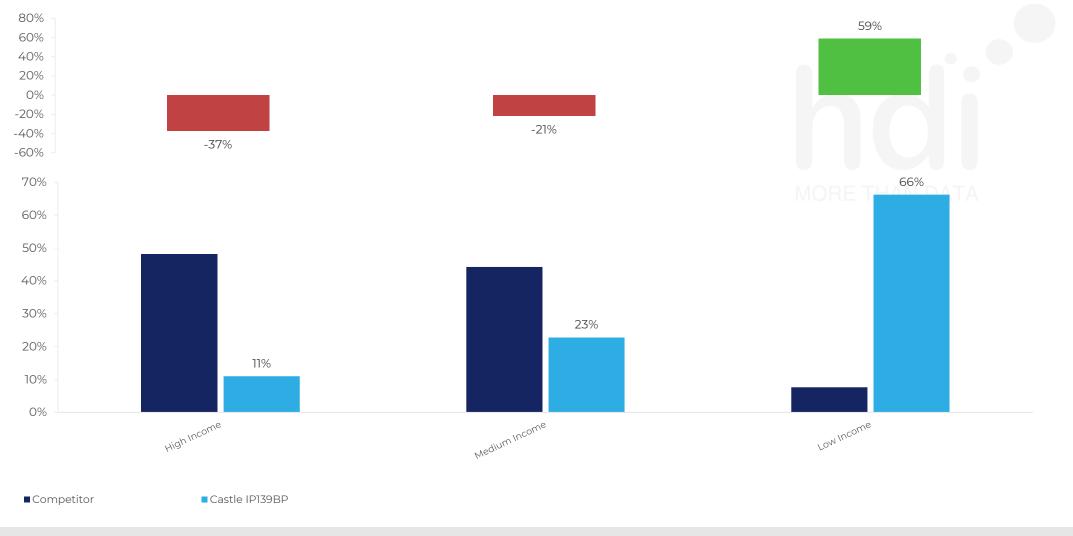
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Affluence

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How does the affluence of customers who visit Castle IP139BP compare versus its competitors?

% of spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 split by Affluence

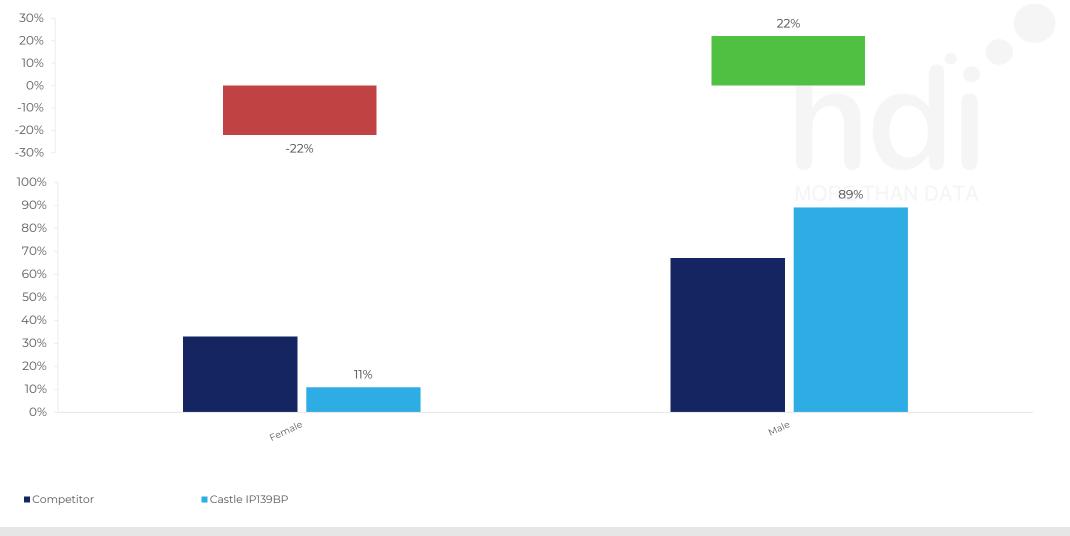


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Gender

How does the gender profile of customers who visit Castle IP139BP compare versus its competitors?

% of spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 split by Gender



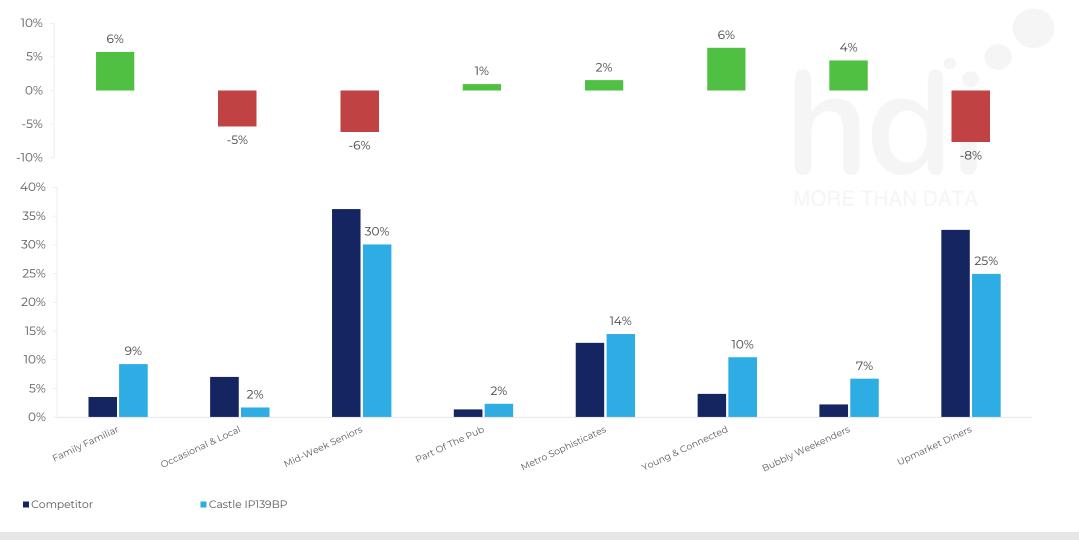
hdi



Punch Segmentation

How does the Custom segmentation profile of customers who visit Castle IP139BP compare versus its competitors?

% of spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 split by Segment



hdi

663 Site Customers

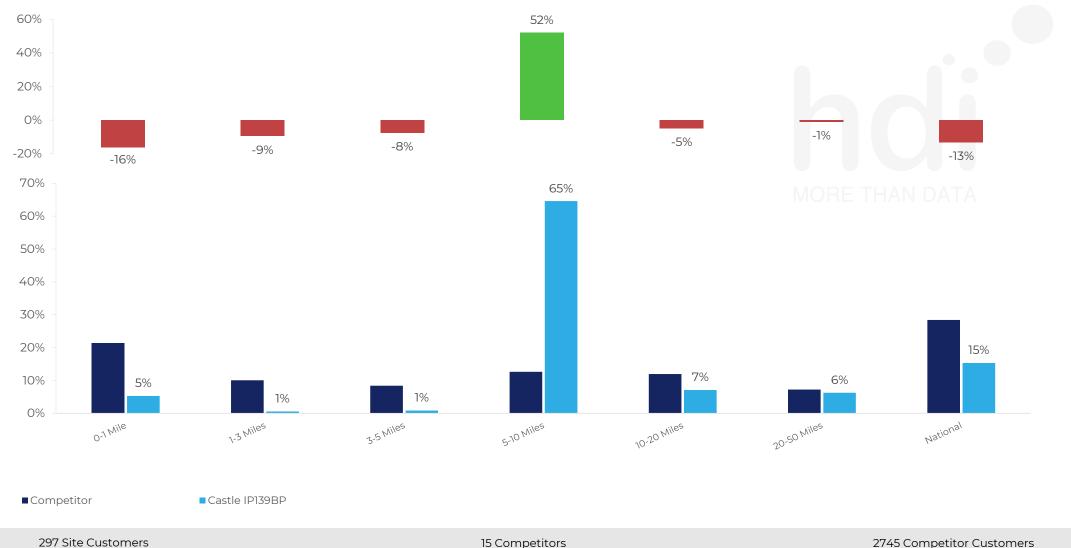
5646 Competitor Customers

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Spend by Distance

How does the spend profile of Castle IP139BP compare versus its competitors based on travel distances?

% of spend for Castle IP139BP and 97 Chains in 3 Miles from 14/06/2023 - 05/06/2024 split by Distance travelled



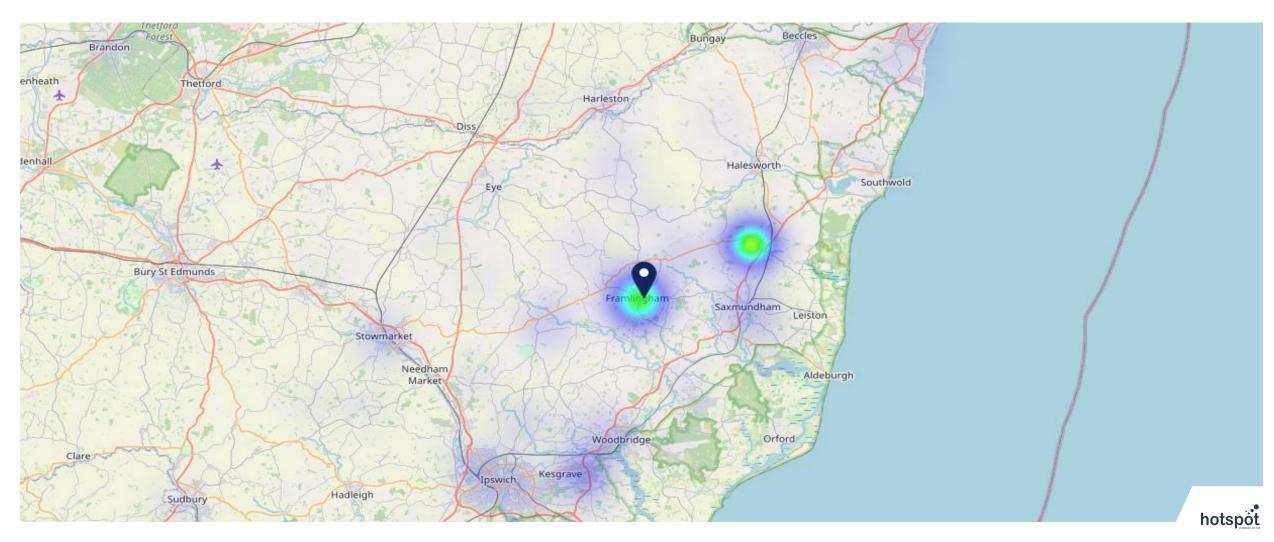
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Map of Guest Origin

Where do customers of Castle IP139BP come from?

Where do customers of Castle IP139BP for 14/06/2023 - 05/06/2024 live





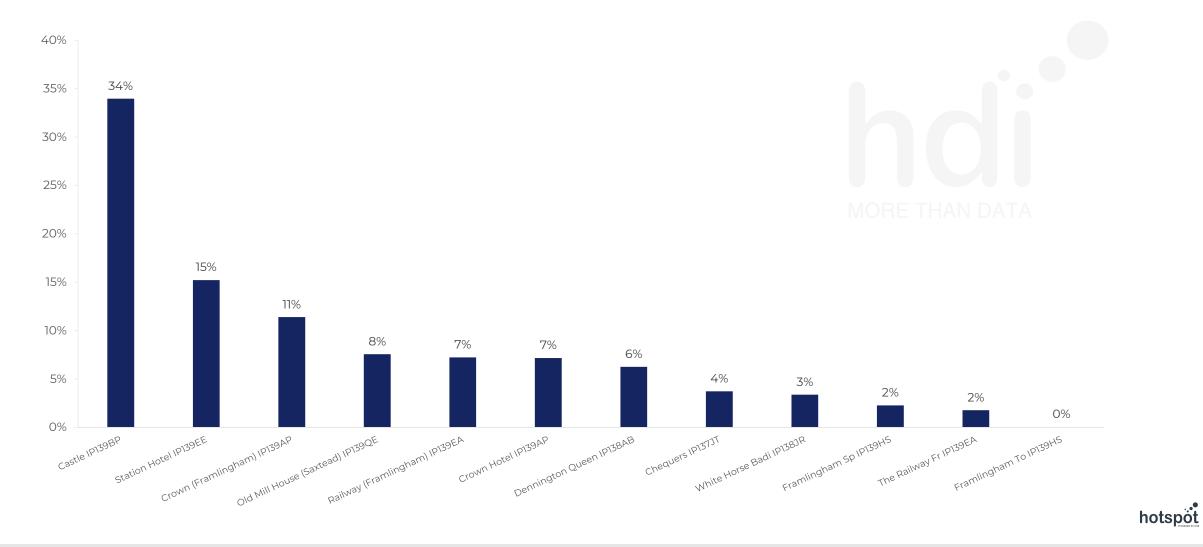
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Share of Wallet

What are the Top 20 venues (by spend) that customers of Castle IP139BP also visit?

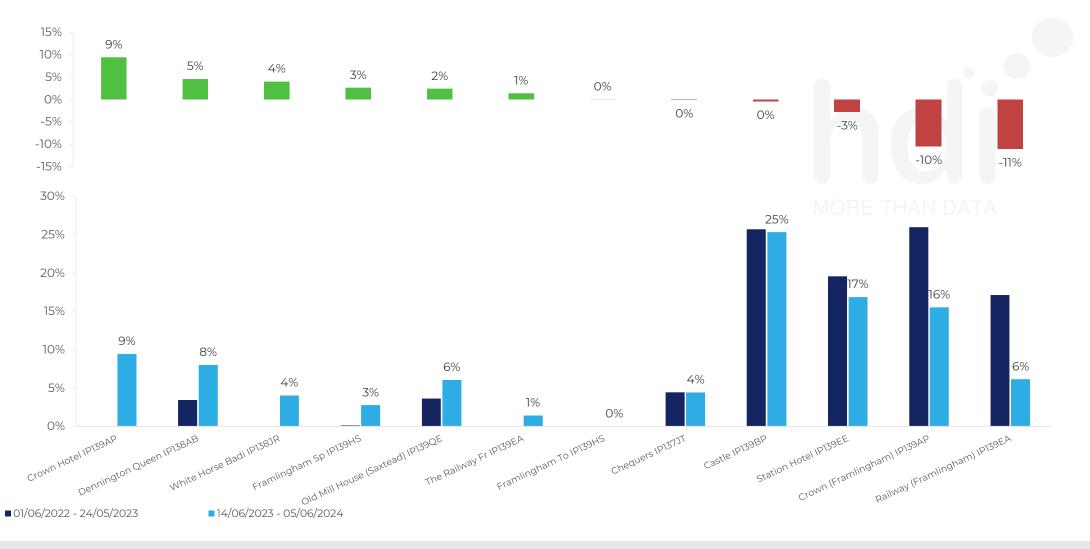
For customers of Castle IP139BP, who are the top 20 competitors from 97 Chains in 3 Miles for 14/06/2023 - 05/06/2024 split by Venue



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Share of Wallet Change

How has share of wallet of customers of Castle IP139BP changed between two date ranges?



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663 Site Customers

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hotspot

Market Summary

How does the local area for Castle IP139BP compare to the national average (1 = low, 10 = high)

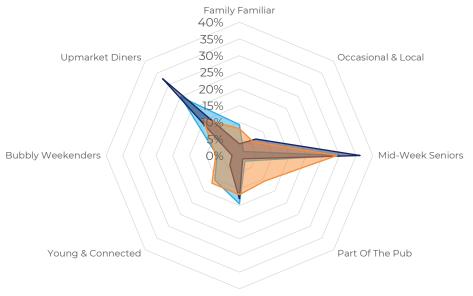
Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£2.07M	6	£3.15M	5	£3.78M	3	£5.31M	1
Weekpart	Mon - Thu	40.3%	5	41.6%	6	40.7%	5	40.3%	4
Weekpart	Fri - Sat	50.8%	9	47.6%	8	47.8%	9	45.6%	9
Weekpart	Sun	8.9%	2	10.8%	2	11.5%	1	14.1%	2
Age	18 to 24	0.9%	1	1.1%	1	1.1%	1	0.9%	1
Age	25 to 34	10.5%	1	10.9%	1	11.1%	1	9.3%	1
Age	35 to 44	18.1%	2	20.2%	3	20.6%	3	18.5%	1
Age	45 to 54	14.6%	2	15.6%	2	16.0%	1	16.9%	1
Age	55 to 64	29.9%	10	27.4%	10	27.1%	10	26.8%	10
Age	65 to 74	19.0%	10	16.9%	10	16.5%	10	18.0%	10
Age	75+	7.0%	10	7.9%	10	7.7%	10	9.5%	10
CAMEO	Business Elite	5.2%	5	5.1%	4	5.8%	5	6.0%	4
CAMEO	Prosperous Professionals	9.6%	9	8.9%	8	9.2%	9	10.2%	9
CAMEO	Flourishing Society	27.0%	10	27.9%	10	28.6%	10	28.5%	10
CAMEO	Content Communities	17.5%	9	17.0%	9	17.1%	9	17.1%	9
CAMEO	White Collar Neighbourhoods	7.1%	2	7.7%	2	7.4%	2	7.0%	1
CAMEO	Enterprising Mainstream	10.2%	7	10.7%	8	11.0%	8	12.3%	9
CAMEO	Paying The Mortgage	7.1%	1	8.0%	2	7.5%	1	7.7%	1
CAMEO	Cash Conscious Communities	3.9%	2	4.5%	2	4.2%	1	3.7%	1
CAMEO	On A Budget	11.8%	9	9.6%	8	8.5%	7	6.8%	6
CAMEO	Family Value	0.7%	2	0.8%	2	0.6%	1	0.6%	1
Affluence	AB	41.8%	8	41.8%	8	43.6%	9	44.7%	9
Affluence	C1C2	41.8%	3	43.3%	4	43.1%	3	44.2%	4
Affluence	DE	16.4%	4	14.8%	3	13.4%	3	11.1%	1

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Local Market Profile



## Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Castle	111	9.26%	1.70%	30.07%	2.34%	14.49%	10.44%	6.71%	24.94%
Local Catchment	618	3.53%	7.02%	36.22%	1.38%	12.95%	4.07%	2.22%	32.59%
Punch T&L	105489	8.10%	5.83%	29.29%	10.79%	11.73%	11.71%	7.10%	15.42%
Castle vs Local Catchment		5.73%	-5.32%	-6.15%	0.96%	1.54%	6.37%	4.49%	-7.65%
Castle vs Punch T&L		1.16%	-4.13%	0.78%	-8.45%	2.76%	-1.27%	-0.39%	9.52%
Local Catchment vs Punch T&L		-4.57%	1.19%	6.93%	-9.41%	1.22%	-7.64%	-4.88%	17.17%

Metro Sophisticates



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Local Competitor Profiles

## Mix of spend by customer segment in Punch site and local competitors

	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Castle IP139BP	111	9.26%	1.70%	30.07%	2.34%	14.49%	10.44%	6.71%	24.94%
Station Hotel IP139EE	125	0.28%	5.65%	32.66%	0.03%	13.67%	11.94%	0.96%	34.77%
Crown (Framlingham) IP139AP	224	3.50%	15.56%	29.91%	1.94%	12.13%	1.62%	2.13%	33.16%
Old Mill House (Saxtead) IP139QE	41	6.89%	0.00%	21.23%	19.32%	17.86%	0.68%	9.36%	24.63%
Railway (Framlingham) IP139EA	53	3.89%	5.74%	38.64%	6.44%	10.10%	6.39%	3.85%	24.91%
Crown Hotel IP139AP	125	3.84%	15.78%	26.71%	0.26%	22.06%	3.21%	2.37%	25.72%
Dennington Queen IP138AB	89	5.55%	0.00%	38.92%	0.00%	7.87%	0.20%	0.37%	47.05%
Chequers IP137JT	74	5.05%	2.48%	60.98%	0.00%	7.21%	0.00%	0.43%	23.82%
White Horse Badi IP138JR	92	4.86%	0.00%	48.52%	0.08%	5.19%	4.56%	1.52%	35.24%
Framlingham Sp IP139HS	35	2.47%	1.38%	3.71%	0.00%	52.02%	2.72%	26.40%	11.26%
The Railway Fr IP139EA	8	0.00%	0.00%	24.70%	0.00%	16.57%	15.63%	0.00%	43.08%
Framlingham To IP139HS	3	23.80%	38.09%	0.00%	0.00%	38.09%	0.00%	0.00%	0.00%

## **SEGMENT SNAPSHOTS**



1 – Family Familiar	<ul> <li>Value-oriented family groups who are particularly prevalent in the Midlands and the North.</li> <li>These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating – particularly on a Sunday.</li> <li>Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.</li> </ul>	5 – METRO SOPHISTICATES	<ul> <li>Metro Sophisticates are younger, more affluent guests often found in and around larger cities.</li> <li>These customers favour more premium venues and tend to make healthier, more ethical choices.</li> <li>Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.</li> </ul>
2 – Occasional & Local	<ul> <li>Occasional &amp; Local are lower frequency habitual drink-led customers.</li> <li>These value-oriented customers typically drink in lower priced suburban locations midweek.</li> <li>Occasional &amp; Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.</li> </ul>	6 – YOUNG & CONNECTED	<ul> <li>Young &amp; Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage</li> <li>They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.</li> <li>Young &amp; Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.</li> </ul>
3 – Mid-week Seniors	<ul> <li>Mid-week Grey Social customers are older customers who prefer a peaceful pub – typically visiting midweek daytime and often avoiding busy events.</li> <li>These customers are of varying affluence.</li> <li>They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.</li> </ul>	7 - Bubbly Weekenders	<ul> <li>Bubbly Weekenders are slightly health-conscious younger customers who confine their pub use to high street venues at the weekend.</li> <li>Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch sites.</li> <li>If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.</li> </ul>
4 – PART OF THE PUB	<ul> <li>Part of the Pub customers are very habitual value- oriented drink-led customers.</li> <li>They drink in their local pub during the week with a preference for mainstream draught (Carling, Fosters, John Smiths, Strongbow) and recognised brands such as Bud, Smirnoff and Jamesons.</li> <li>These customers are more likely to visit betting shops, off licences and watch live football.</li> </ul>	8 – UPMARKET DINERS	<ul> <li>Upmarket Diners are affluent, older guests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.</li> <li>These active customers make healthy, ethical choices and aren't overly price conscious.</li> <li>When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.</li> </ul>