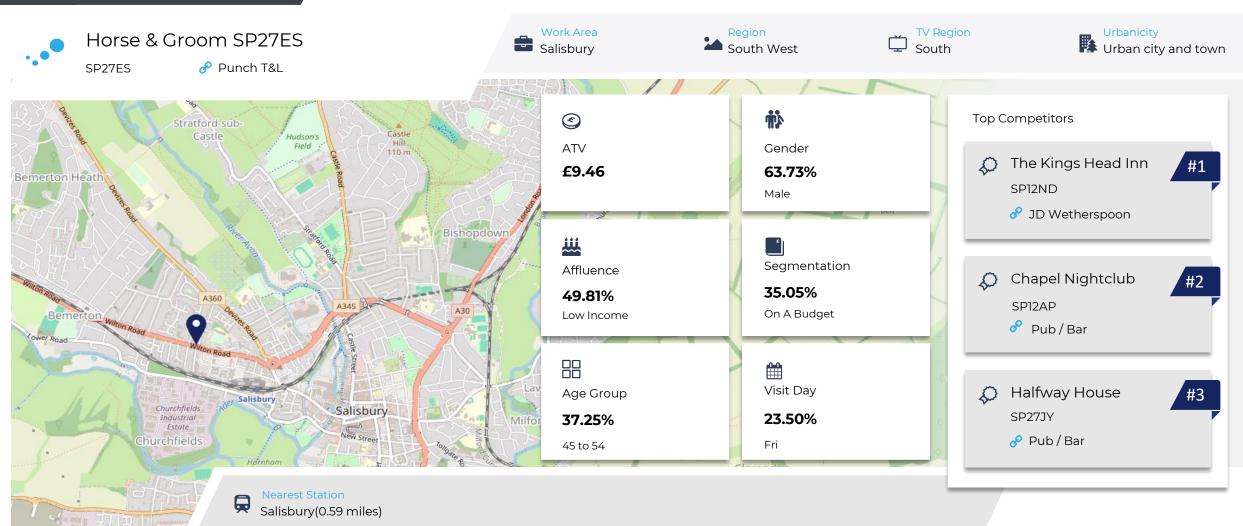


### Site Summary



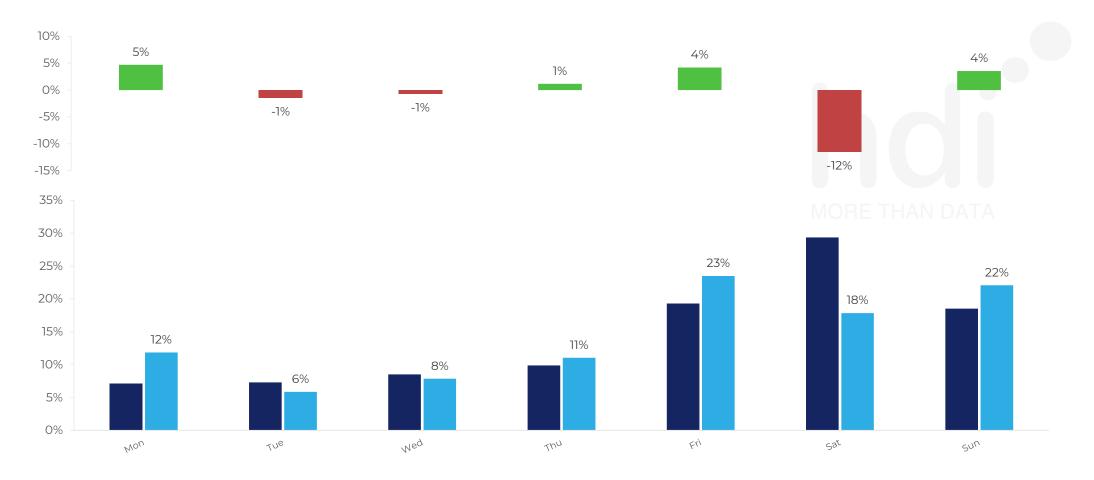




Spend by Weekpart

How is customer spend distributed throughout the week for Horse & Groom SP27ES versus its competitors?

% of spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Day of Week



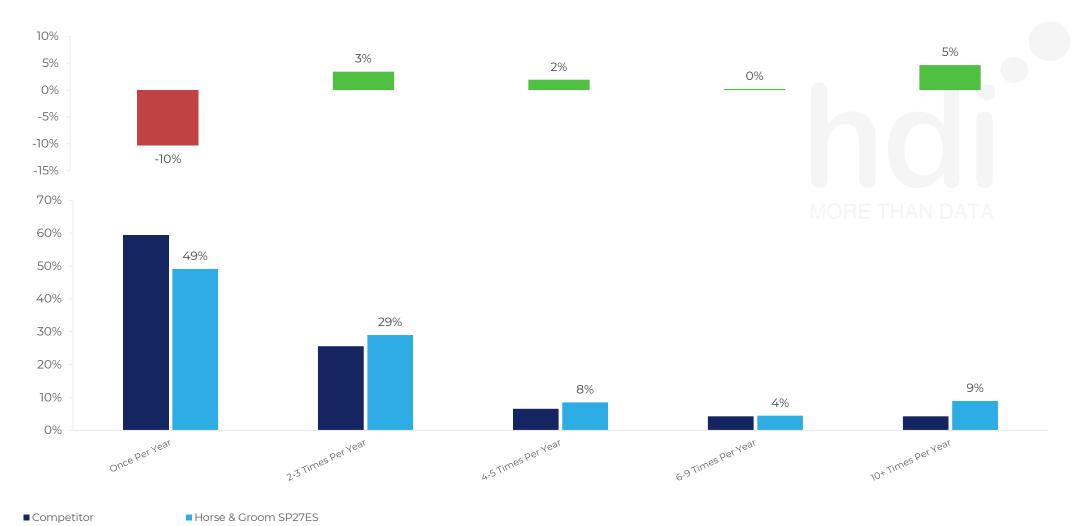




Visit Frequency

How frequently per year do customers visit Horse & Groom SP27ES versus its competitors?

% of customer numbers for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 and the number of visits made Per Annum







ATV Change

How has ATV changed between two date ranges?



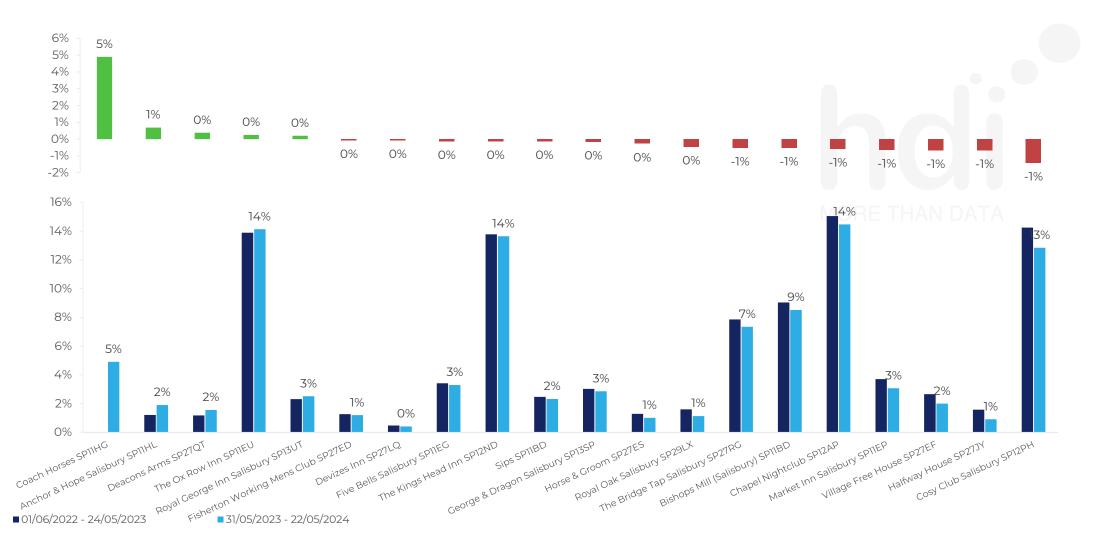




Market Share Change

How has market share changed between two date ranges?

% of market share spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024

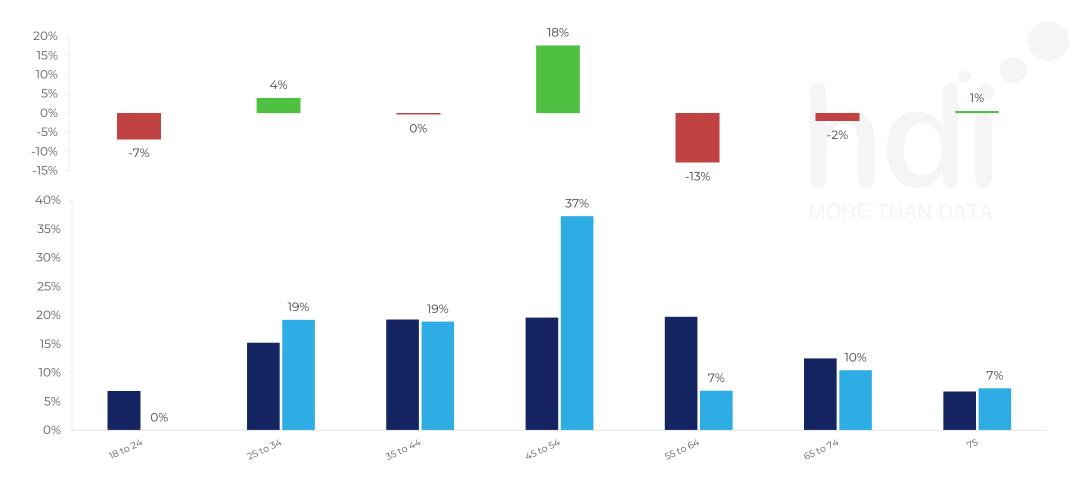






How does the age profile of customers who visit Horse & Groom SP27ES compare versus its competitors?

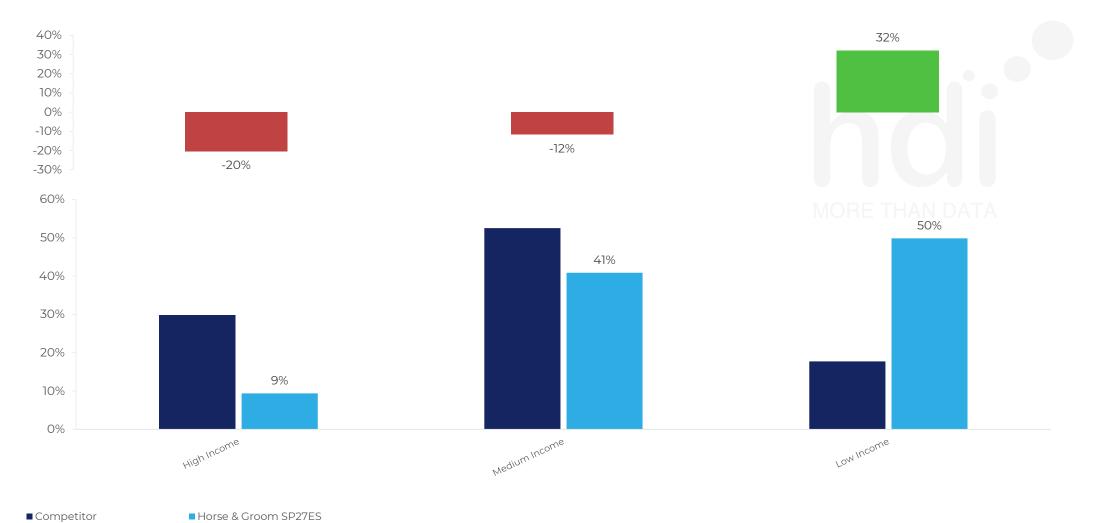
% of spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Age Range





How does the affluence of customers who visit Horse & Groom SP27ES compare versus its competitors?

% of spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Affluence

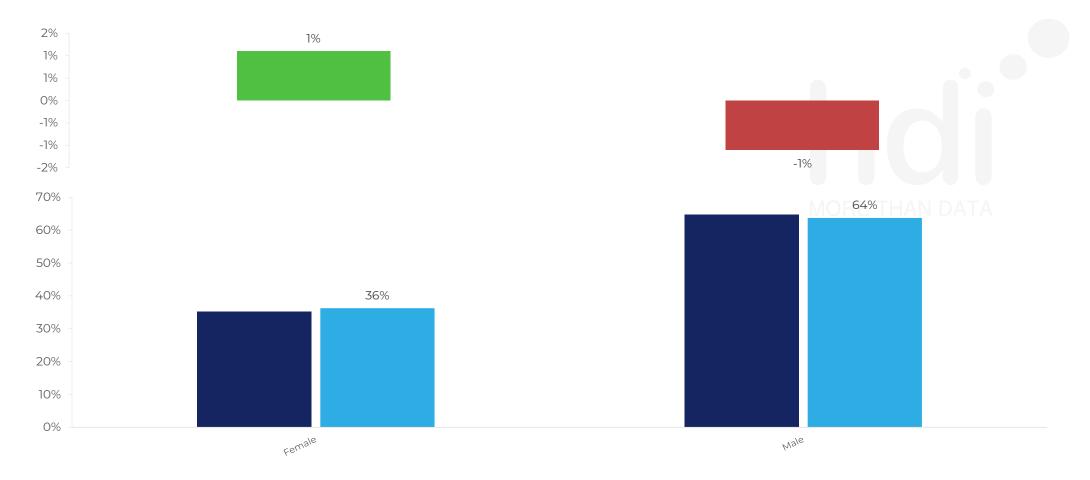






How does the gender profile of customers who visit Horse & Groom SP27ES compare versus its competitors?

% of spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Gender





## **SEGMENT SNAPSHOTS**



#### 1 - Family Familiar

- Value-oriented family groups who are particularly prevalent in the Midlands and the North.
- These customers more regularly visit McDonalds or Nandos or order Just Eat but do occasionally use suburban pubs for eating - particularly on a Sunday.
- Great value is essential with menu preferences for grilled meat, the kids menu and soft drinks.



### 5 - METRO SOPHISTICATES

- Metro Sophisticates are younger, more affluent guests often found in and around larger cities.
- These customers favour more premium venues and tend to make healthier, more ethical choices.
- Living active lives, Metro Sophisticates will choose more premium brands such as Neck Oil, Fever Tree and Bombay Sapphire. They're interested in vegetarian / vegan menu options.



### 2 - Occasional & Local

- Occasional & Local are lower frequency habitual drink-led customers.
- These value-oriented customers typically drink in lower priced suburban locations midweek.
- Occasional & Local favour recognised mainstream drinks brands such as Carling, Fosters, John Smiths or Smirnoff.



### 6 - YOUNG & CONNECTED

- Young & Connected customers are typically younger, less affluent customers. They favour branded businesses and have high online usage
- They tend to use lower-priced pubs in high street locations with a preference for spirits, cocktails, shots and burgers in Punch sites.
- Young & Connected customers are responsive to events in the pub, e.g. live sport, bank holidays.



### 3 - Mid-week Seniors

- Mid-week Grey Social customers are older customers who prefer a peaceful pub - typically visiting midweek daytime and often avoiding busy
- These customers are of varying affluence.
- They prefer classic menu items such as fish and chips and hunters chicken with a lean towards cask ale, hot drinks and wines.



# DINERS

### 7 - Bubbly Weekenders

- **Bubbly Weekenders are slightly health-conscious** younger customers who confine their pub use to high street venues at the weekend.
- Disproportionately female, Bubbly Weekenders favour spirits, cocktails and shots when in Punch
- o If eating, they've an interest in vegetarian / vegan dishes and have a preference for chicken burgers.



### 4 - PART OF THE PUB

- Part of the Pub customers are very habitual value oriented drink-led customers.
- They drink in their local pub during the week with a preference for mainstream draught (Carling, brands such as Bud. Smirnoff and Jamesons.
- These customers are more likely to visit betting shops, off licences and watch live football.

# 8 - UPMARKET

- Upmarket Diners are affluent, older quests who tend to visit higher-priced rural pubs during the daytime (often Sunday) for food.
- These active customers make healthy, ethical choices and aren't overly price conscious.
- When with Punch, Upmarket Diners are more likely to buy a roast or a special. If buying drinks, they lean towards wine, hot drinks and softs.

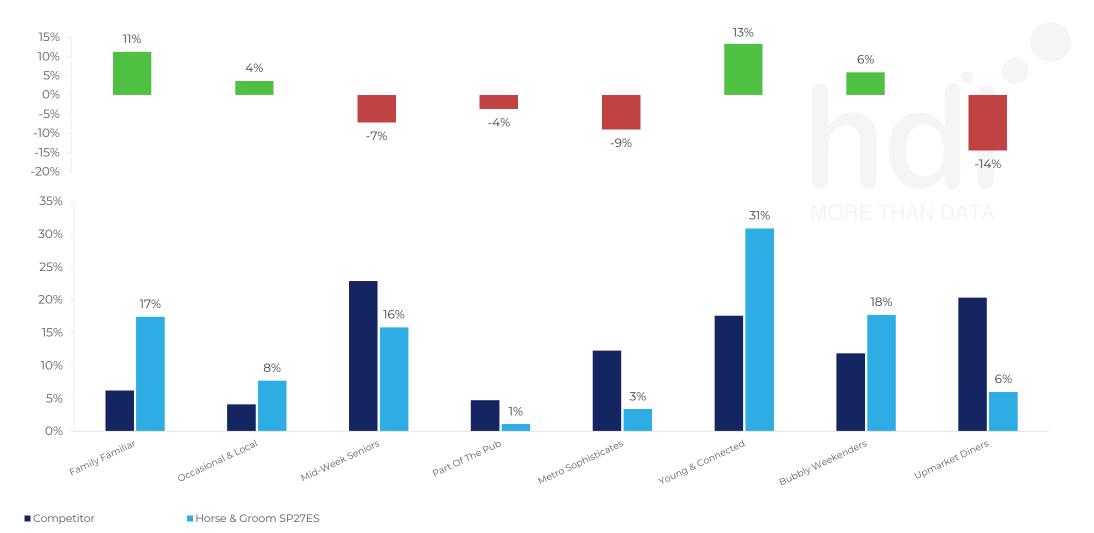




Punch Segmentation

How does the Custom segmentation profile of customers who visit Horse & Groom SP27ES compare versus its competitors?

% of spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Segment



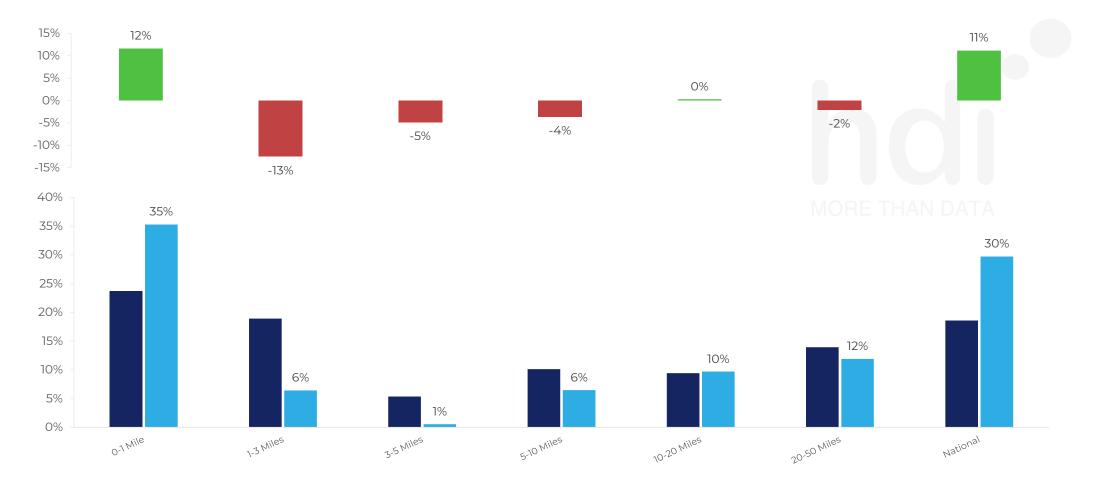




Spend by Distance

How does the spend profile of Horse & Groom SP27ES compare versus its competitors based on travel distances?

% of spend for Horse & Groom SP27ES and 97 Chains in 3 Miles from 31/05/2023 - 22/05/2024 split by Distance travelled





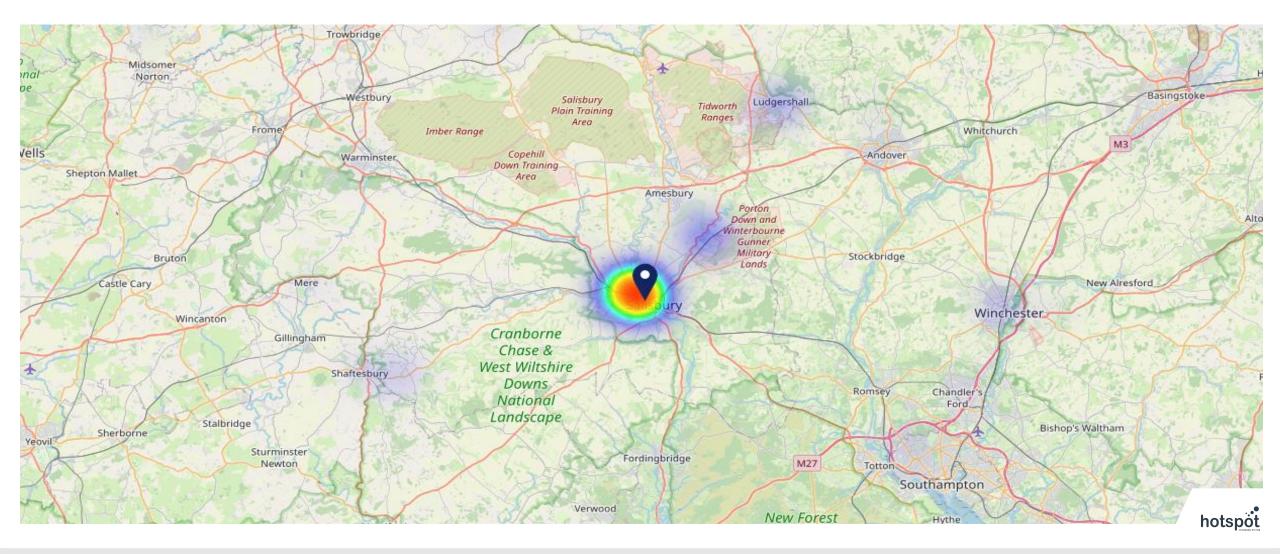




Map of Guest Origin

Where do customers of Horse & Groom SP27ES come from?

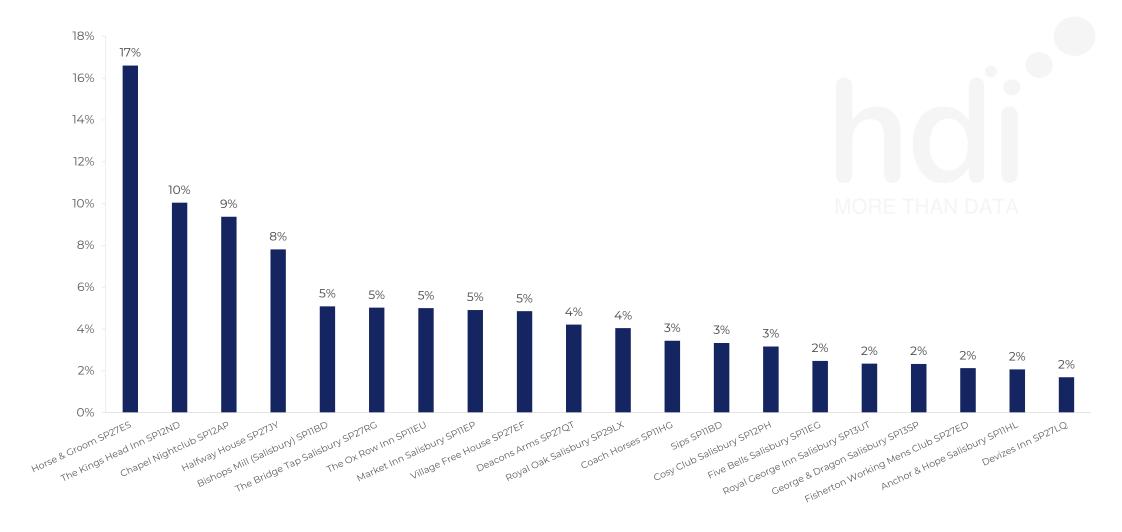
Where do customers of Horse & Groom SP27ES for 31/05/2023 - 22/05/2024 live



Share of Wallet

What are the Top 20 venues (by spend) that customers of Horse & Groom SP27ES also visit?

For customers of Horse & Groom SP27ES, who are the top 20 competitors from 97 Chains in 3 Miles for 31/05/2023 - 22/05/2024 split by Venue

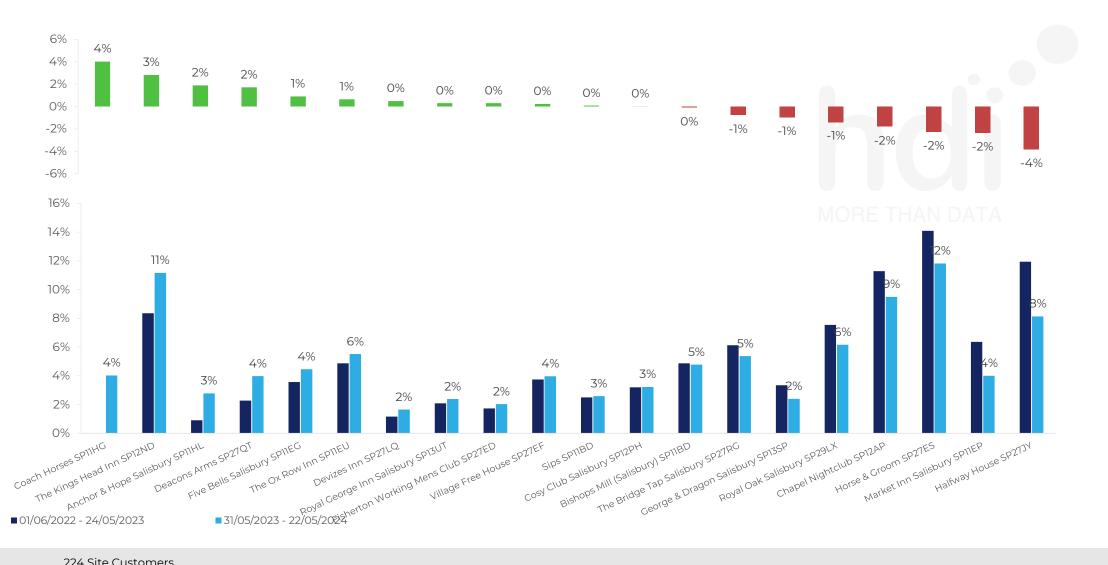






Share of Wallet Change

How has share of wallet of customers of Horse & Groom SP27ES changed between two date ranges?









### Market Summary

How does the local area for Horse & Groom SP27ES compare to the national average (1 = low, 10 = high)

Data Type	Name	Spend in 250m	250m Spend vs National	Spend in 500m	500m Spend vs National	Spend in 1 mile	1 mile Spend vs National	Spend in 3 miles	3 mile Spend vs National
Total	Annual Sales	£290K	3	£1.02M	3	£52.25M	8	£73.33M	6
Weekpart	Mon - Thu	32.3%	2	32.2%	1	39.6%	4	40.8%	4
Weekpart	Fri - Sat	30.7%	1	46.0%	7	46.8%	9	44.3%	8
Weekpart	Sun	37.1%	10	21.8%	10	13.6%	3	14.8%	3
Age	18 to 24	15.8%	10	4.5%	4	5.3%	4	5.4%	4
Age	25 to 34	16.0%	3	11.6%	1	14.9%	2	14.3%	1
Age	35 to 44	11.6%	1	23.2%	6	20.1%	3	20.7%	3
Age	45 to 54	21.8%	7	30.6%	10	21.6%	7	21.2%	7
Age	55 to 64	7.3%	1	20.5%	9	19.4%	9	19.3%	9
Age	65 to 74	10.6%	8	4.8%	4	12.4%	9	12.3%	10
Age	75+	17.0%	10	4.9%	9	6.2%	9	6.8%	10
CAMEO	Business Elite	2.4%	2	1.9%	2	5.1%	4	4.9%	4
CAMEO	Prosperous Professionals	2.7%	2	4.7%	4	9.1%	8	9.2%	9
CAMEO	Flourishing Society	5.8%	2	7.2%	3	16.0%	7	16.4%	7
CAMEO	Content Communities	12.2%	5	23.1%	10	19.6%	10	19.6%	10
CAMEO	White Collar Neighbourhoods	7.5%	2	5.5%	1	11.3%	5	10.8%	4
CAMEO	Enterprising Mainstream	6.8%	5	5.9%	4	7.4%	5	7.5%	5
CAMEO	Paying The Mortgage	20.4%	9	36.9%	10	14.3%	5	14.4%	5
CAMEO	Cash Conscious Communities	7.5%	4	3.7%	1	6.8%	3	7.0%	3
CAMEO	On A Budget	26.5%	10	7.4%	6	6.4%	5	6.1%	5
CAMEO	Family Value	8.3%	9	3.7%	6	3.9%	7	4.1%	6
Affluence	AB	10.9%	2	13.8%	2	30.2%	6	30.5%	6
Affluence	C1C2	46.9%	5	71.4%	10	52.6%	7	52.2%	7
Affluence	DE	42.2%	10	14.8%	3	17.1%	4	17.3%	4

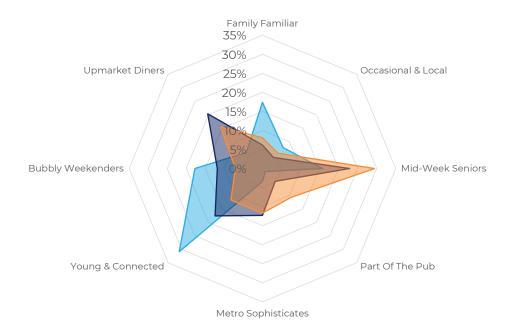






## Local Market Profile

Mix of spend by customer segment in Punch site and local market



	Customer Count	Family Familiar	Occasional & Local	Mid-Week Seniors	Part Of The Pub	Metro Sophisticates	Young & Connected	Bubbly Weekenders	Upmarket Diners
Horse & Groom	46	17.41%	7.71%	15.80%	1.09%	3.38%	30.87%	17.72%	5.98%
Local Catchment	4910	6.19%	4.09%	22.88%	4.73%	12.28%	17.58%	11.86%	20.35%
Punch T&L	104833	8.08%	5.73%	29.44%	10.69%	11.71%	11.72%	7.10%	15.49%
Horse & Groom vs Local Catchment		11.22%	3.62%	-7.08%	-3.64%	-8.90%	13.29%	5.86%	-14.37%
Horse & Groom vs Punch T&L		9.33%	1.98%	-13.64%	-9.60%	-8.33%	19.15%	10.62%	-9.51%
Local Catchment vs Punch T&L		-1.89%	-1.64%	-6.56%	-5.96%	0.57%	5.86%	4.76%	4.86%

